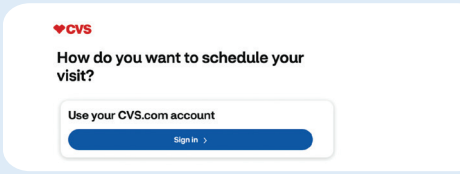
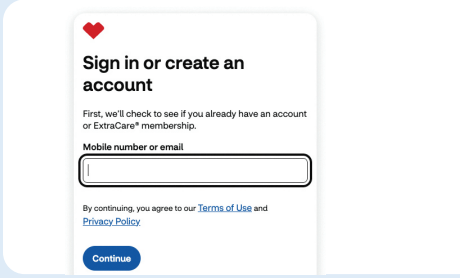
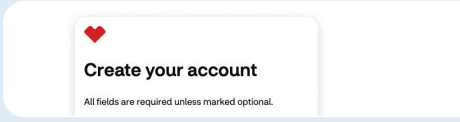
Virtual care provider for City of Amarillo medical enrollees

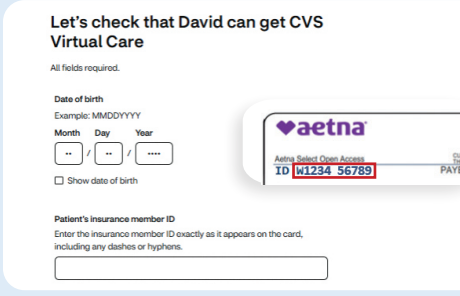
CVS Virtual Care® can make it simple to fit better health into your busy life.

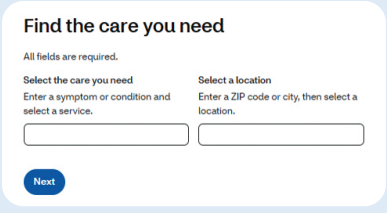
1. Activate your virtual care benefit. Visit **CVS.com/virtual-care/amarillo** or scan the QR code.
2. Click the "**Get care now >**" button.
3. To register, under "**Use your CVS.com account**," click the "**Sign in >**" button.
4. Enter your mobile number or email address and click "**Continue**."
5. If you don't have an account, you can create one by entering your name, date of birth, mobile number and a password. You only have to do this once.
6. Under "**Patient's insurance member ID**," enter your ID from your ID card (WXXXX XXXXX).
7. Tell us how we can help by entering a condition, symptom or care type. Find care that works in your schedule.











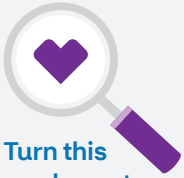
aetna® | CITY OF AMARILLO®

Quick care for busy lives

Use **CVS Virtual Care®** for sick and well visits — for $0 per visit* as part of your Aetna plan.

Get help with:

- Colds and flu
- Minor injuries
- Minor infections
- Rashes
- Annual exams
- Mental well-being
- Health conditions
- Medicine refills



Turn this card over to learn more ›

24/7 care
Anytime, even holidays and weekends

Age: 18 months and up

Mental health
8:00 AM to 7:30 PM CT
7 days a week

Age: 13 years+

Primary care
7 AM to 7 PM CT
Monday–Friday

Age: 18 years+

To get started

Scan the QR code, visit **CVS.com/virtual-care/amarillo** and follow the steps on the other side of this card, or call toll-free **1-866-211-5678, Prompt 1**.

*Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share.

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7404
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Cleveland, OH 44181-8048

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Policies and plans are insured and/or administered by Aetna Life Insurance Company or its affiliates (Aetna). Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. CVS Virtual Care services are only available in the USA. Limitations may apply based on services and location. Controlled substances not prescribed. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share. Adolescent mental health services are limited to Counseling only; Mental Health Medication Management and Psychiatry services remain available only for adults 18+. Refer to **Aetna.com** for more information about Aetna® plans.

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