

# View Interval Daily and Hourly Usage Through Our New Customer Portal

Learn how to access and download your interval daily and hourly usage report. This guide will walk you through the steps to retrieve your water consumption data and compare it year over year.

## 1 Navigate to [Amarillo Utility Billing :: My Account Login](#)

Welcome to the new PayAMA!

### ATTENTION: Existing PayAMA Customers

Customers with existing profile credentials can use the same username and password.  
If you're unsure of your username or password, please utilize the Forgot Password and Forgot User Name links below.

### My Account Login

**User Name**

**Password**

Remember me

[Forgot your password?](#)

[Forgot your User Name?](#)

[Contact Us](#)

[One-Time Pay](#)

[Login](#)

### Sign Up

Creating a User Name gives you access to your account details and some great tools including:

- [View and Pay your bills online](#)
- [Review your transaction and payment history](#)
- [Analyze and download water usage](#)
- [Add multiple accounts to your web profile](#)

Before you get started, please have your most recent bill handy to complete the registration form.

[Sign Up Now](#)

### Are you a new customer?

Fill out our online [Application for New Service](#)

## 2 Click "Interval Usage"

**CITY OF AMARILLO**  
OPEN SPACES • ENDLESS OPPORTUNITIES

1 Change Account

Home  
View/Pay My Bill  
Payment History  
Monthly Billed Usage  
**Interval Usage**  
Compare  
Service Request History  
Profile  
Service Request

### Dashboard

Welcome to Account Dashboard.  
A convenient way to check on your account details and information that matters. Alerts, recent usage and bill details allow you to monitor your account.

#### Account Details

Address:	:
Name:	:
Current Balance:	\$0.00
<b>Past Due:</b>	<b>\$72.95</b>
Water Service	On
Sewer Status	On
Installments:	No Installments Found

## 3 Click the drop-down button to select daily usage or hourly usage.

Home  
View/Pay My Bill  
Payment History  
Monthly Billed Usage  
**Interval Usage**  
Compare  
Service Request History  
Profile  
Service Request

### Meter Consumption Inquiry

Welcome to our Meter Inquiry.

Interval: Daily Usage

From Date: 02/23/2026 To Date: 03/24/2026

My Events

Water Used GAL

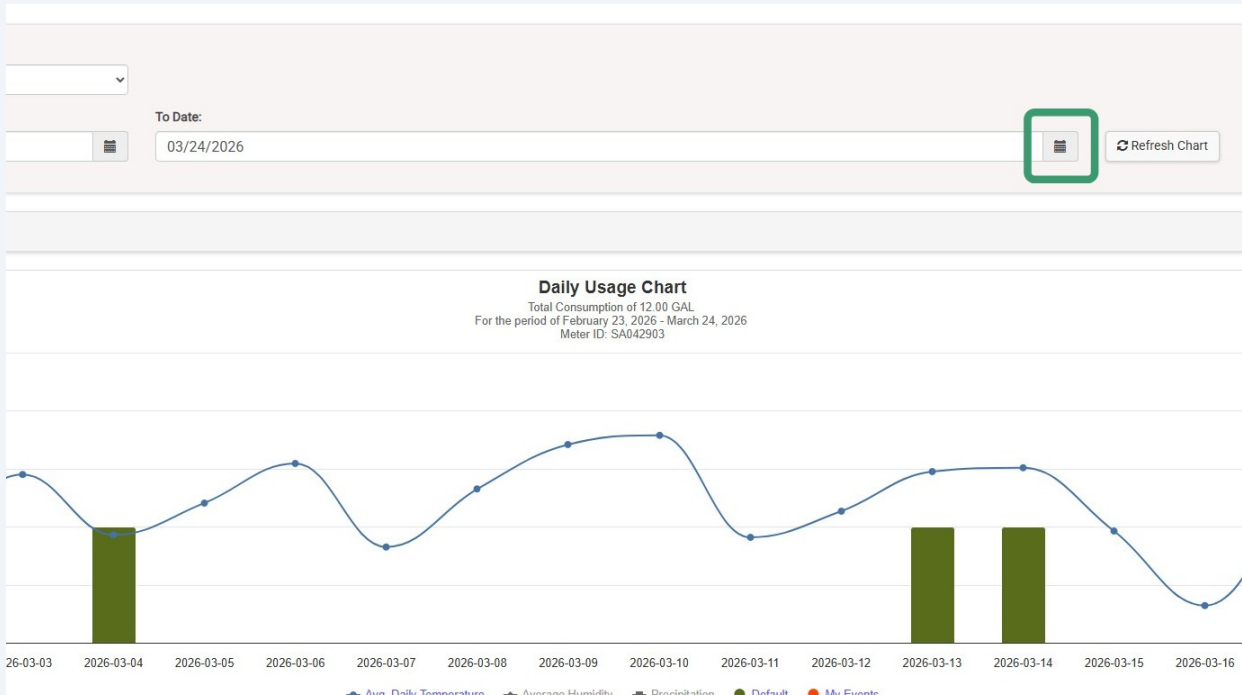
Daily Total Consumption For the period of

Legend: Avg. Daily Temperature, Average

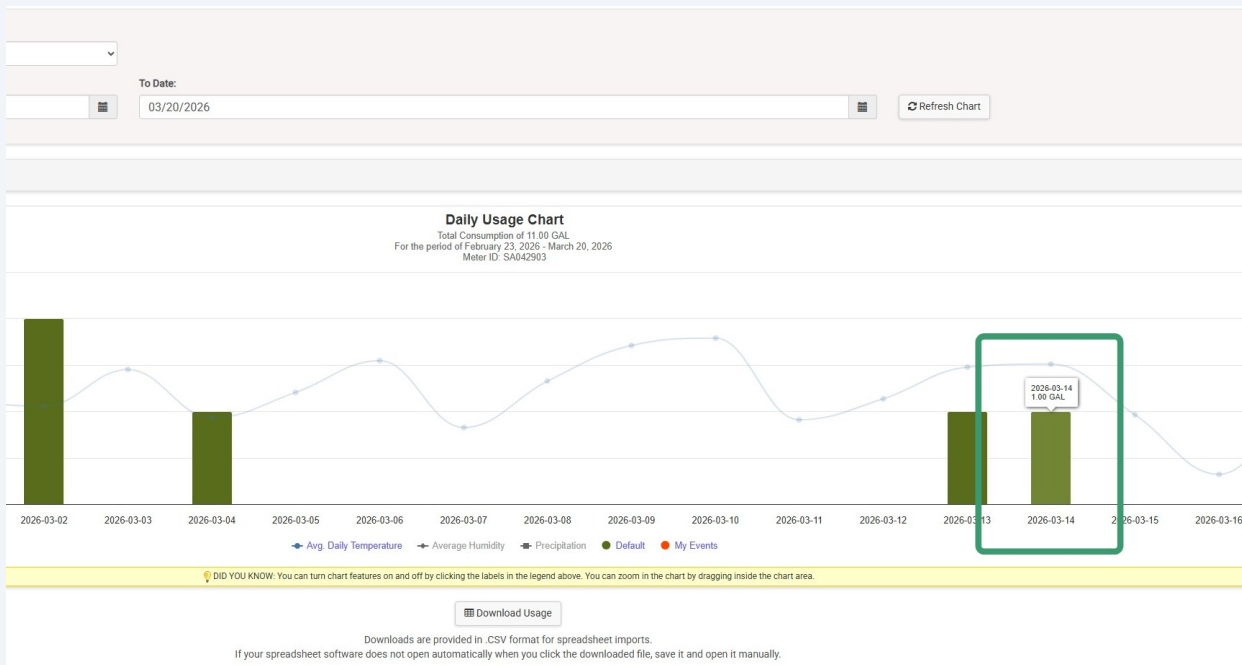
DID YOU KNOW: You can turn chart features on and off by clicking

Date	Water Used (GAL)
2026-02-23	1.0
2026-02-24	1.0
2026-02-25	1.5
2026-02-26	1.0
2026-02-27	1.0
2026-02-28	1.4
2026-03-01	1.2
2026-03-02	2.0
2026-03-03	1.4
2026-03-04	1.0
2026-03-05	1.2
2026-03-06	1.5
2026-03-07	0.8
2026-03-08	1.3
2026-03-09	1.6

4 You are able to select the dates you prefer by clicking this calendar button



5 Click on the bar for the date you are investigating. This will show you the Hourly usage of that specific date.



## 6 Click "Monthly Billed Usage"

1 Change Account

- Home
- View/Pay My Bill
- Payment History
- Monthly Billed Usage**
- Interval Usage
- Compare
- Service Request History
- Profile
- Service Request

### Meter Consumption Inquiry

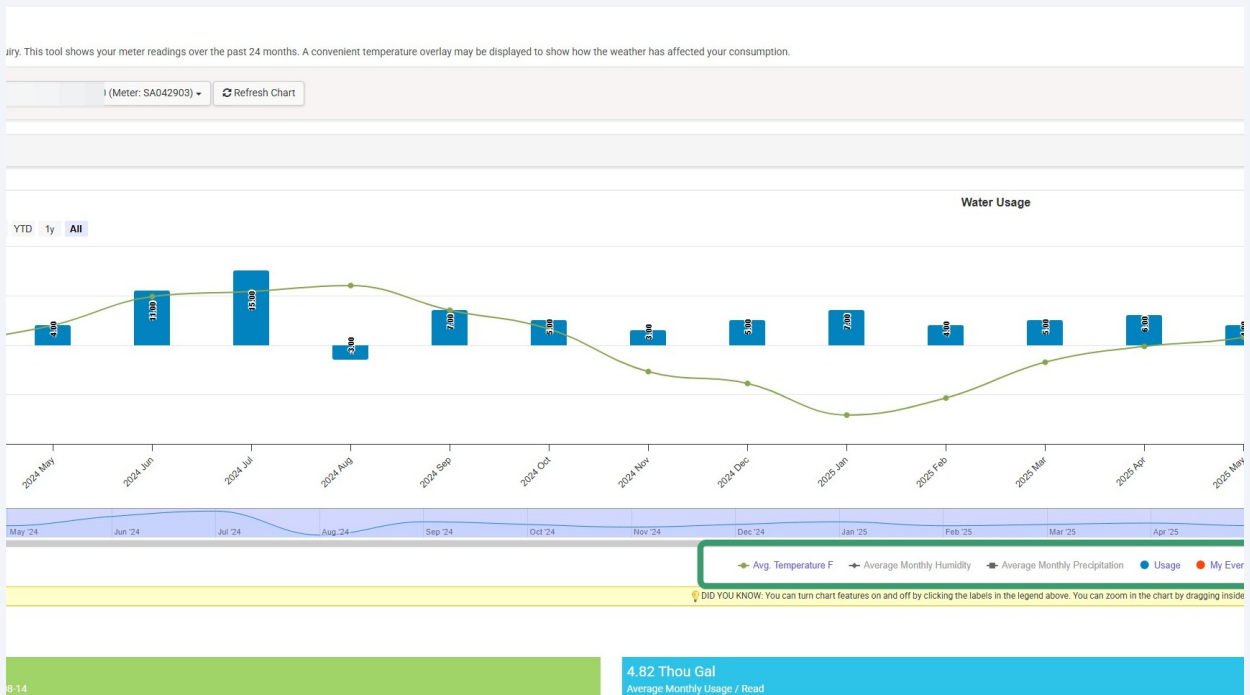
Welcome to our Meter Inquiry.

Interval  
Hourly Usage

0 My Events ▾

Meter Used GAL

## 7 Under the bar graph you are able to select the view average humidity, average, precipitation and average temperature.



8 Click this button to make the chart downloadable.



9 Scroll down to view the chart of your reading.

Usage Analysis

-3.00 Thou Gal  
Lowest Monthly Usage on 2024-08-14

4.82 Thou Gal  
Average Monthly Usage / Read

Usage Details

10 entries per page

Meter	Date	Reading Description	Days	Previous Reading
SA042903	Jan 11, 2026	Actual	32	35.000
SA042903	Dec 10, 2025	Actual	29	35.000
SA042903	Nov 11, 2025	Actual	33	35.000
SA042903	Oct 09, 2025	Actual	28	35.000
SA042903	Sep 11, 2025	Actual	30	30.000
SA042903	Aug 12, 2025	Actual	29	23.000
SA042903	Jul 14, 2025	Actual	32	13.000
SA042903	Jun 12, 2025	Actual	29	6.000
SA042903	May 14, 2025	Actual	30	2.000
SA042903	Apr 14, 2025	Actual	12	0.000

Showing 1 to 10 of 23 entries

Subscribe Download

Downloads are provided in .CSV format for spreadsheets. If your spreadsheet software does not open automatically when you click the do

## 10 Click "Compare"

The screenshot shows the City of Amarillo Water Usage portal. The sidebar on the left contains the following menu items: Home, View/Pay My Bill, Payment History, Monthly Billed Usage, Interval Usage, Compare (highlighted with a green box), Service Request History, Profile, and Service Request. The main content area is titled "Water Usage" and includes a "Chart your Usage" section with a "Refresh Chart" button. Below this is a "My Events" section and a line chart showing "Usage in Thou Gal Throu Gal" over time. The chart has a zoom control set to "All" and shows data points for various periods.

Usage Period	Usage (Thou Gal)
1m	3.00
3m	3.00
6m	11.00
YTD	15.00
1y	-3.00
All	7.00
...	5.00
...	3.00

## 11 Click either compare last bill or compare year over year.

The screenshot shows the City of Amarillo Water Usage portal with the "Compare" option selected in the sidebar. The main content area is titled "Compare Usage to Last Bill" and includes a "Compare Last Bill" and "Compare Year Over Year" button (highlighted with a green box). Below this is a "Comparing" section with a dropdown menu set to "(Meter: SA042903)", a "by Usage" dropdown, and a "for read date" dropdown set to "Dec 10, 2025". A "Refresh Chart" button is also present. The main content area displays the following information:

You used the same amount of water compared to your previous bill

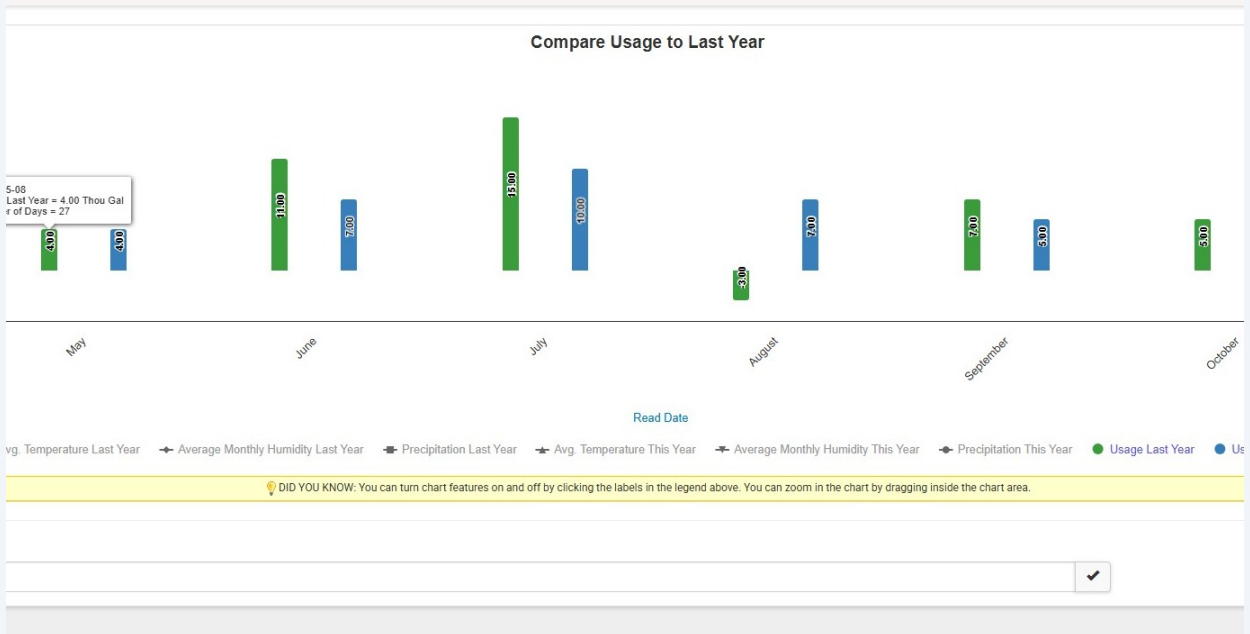
Usage Period	Usage (Thou Gal)
Usage on your current bill, read on Jan 11, 2026	0.00
Usage on your previous bill, read on Dec 10, 2025	0.00

Comments & Feedback

Help us improve our portal, tell us what you think.

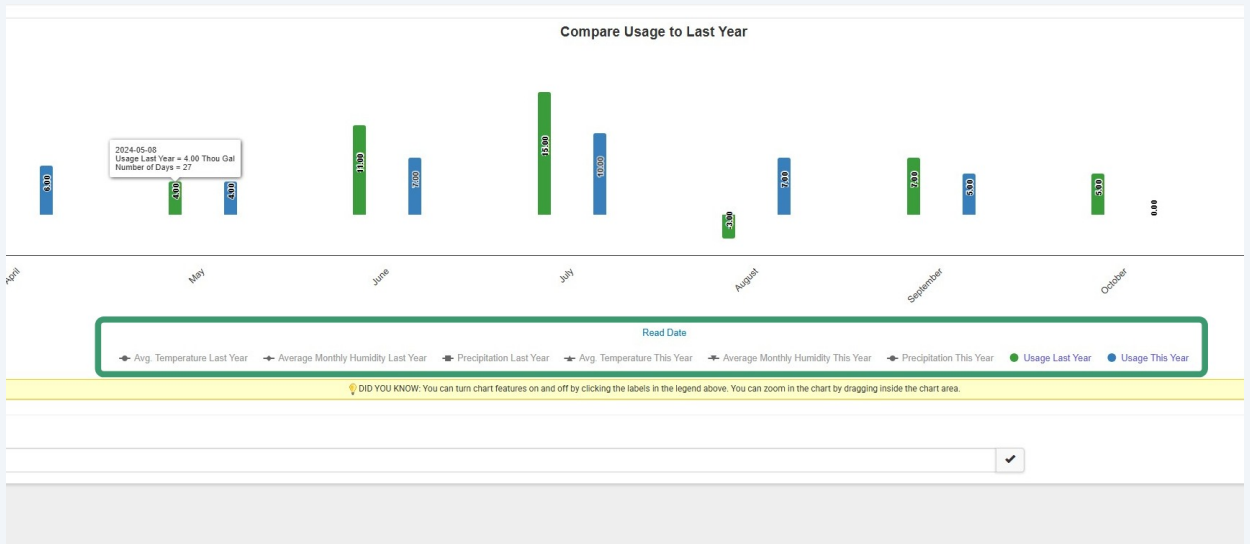
12

By clicking compare year over year a bar graph with show your usage.



13

By clicking the options in the read data, you may review additional data within the bar graph.



14

Representation of the dollar Amount in the bar graph for each month.

