



New virtual care provider for City of Amarillo medical enrollees 1/1/2025!

CVS Virtual Care® can make it simple to fit better health into your busy life.



1 Activate your virtual care benefit. Visit **CVS.com/virtual-care/amarillo** or scan the QR code.



2 Click the **"Get care now >"** button.

3 To register, under **"Use your CVS.com account,"** click the **"Sign in >"** button. →

CVS
How do you want to schedule your visit?

Use your CVS.com account

Sign in >

4 Enter your mobile number or email address and click **"Continue."** →

Sign in or create an account

First, we'll check to see if you already have an account or ExtraCare® membership.

Mobile number or email

By continuing, you agree to our [Terms of Use](#) and [Privacy Policy](#)

Continue

5 If you don't have an account, you can create one by entering your name, date of birth, mobile number and a password. You only have to do this once. →

Create your account

All fields are required unless marked optional.

6 Under **"Patient's insurance member ID,"** enter your ID from your ID card (WXXXXX XXXXX). →

Let's check that David can get CVS Virtual Care

All fields required.

Date of birth

Example: MMDDYYYY

Month / Day / Year

☐ Show date of birth

aetna

Active Select Care Access ID **W1234 56789**

Patient's insurance member ID

Enter the insurance member ID exactly as it appears on the card, including any dashes or hyphens.

Find the care you need

All fields are required.

Select the care you need

Enter a symptom or condition and select a service.

Select a location

Enter a ZIP code or city, then select a location.

Next

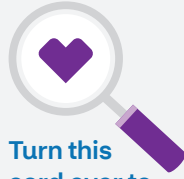



Quick care for busy lives

Use **CVS Virtual Care®** for sick and well visits — for \$0 per visit* as part of your Aetna plan.

Get help with:

- Colds and flu
- Minor injuries
- Minor infections
- Rashes
- Annual exams
- Mental well-being
- Health conditions
- Medicine refills



Turn this
card over to
learn more 

24/7 care

Anytime, even holidays
and weekends

Mental health

8:00 AM to 7:30 PM CT
7 days a week

Primary care

7 AM to 7 PM CT
Monday–Friday



To get started

Scan the QR code, visit **CVS.com/virtual-care/amarillo** and follow the steps on the other side of this card, or call toll-free **1-800-410-2386**.

*Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share.



7404
PO Box 818048
Cleveland, OH 44181-8048

INDICIA
FPO

Policies and plans are insured and/or administered by Aetna Life Insurance Company or its affiliates (Aetna). Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. CVS Virtual Care services are only available in the USA. Limitations may apply based on services and location. Controlled substances not prescribed. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share. Adolescent mental health services are limited to Counseling only; Mental Health Medication Management and Psychiatry services remain available only for adults 18+. Refer to **Aetna.com** for more information about Aetna® plans.

MOD CITYAMARILLO-2681 (7/25) ©2025 Aetna Inc.