



City of Amarillo Dental Plan Information

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Best of Both

Coordinate two plans with dual coverage



Are you or your family members covered under two dental plans? Dual coverage doesn't mean your benefits are doubled, but it can mean added savings on dental costs.

As soon as you're covered under two dental carriers, let your dental office know. Delta Dental will coordinate with your other carrier to share the cost of your treatment.

Basic concepts

- When you're covered under two plans, one plan is considered your **primary carrier**. This carrier will pay a larger portion of your benefits, leaving a smaller amount to your **secondary carrier**. You can find out how to identify your primary carrier on the back of this flyer.
- Check the plan booklet for your secondary carrier to see if you have a **non-duplication of benefits clause**. If you do, your benefit will be slightly less than standard dual coverage.

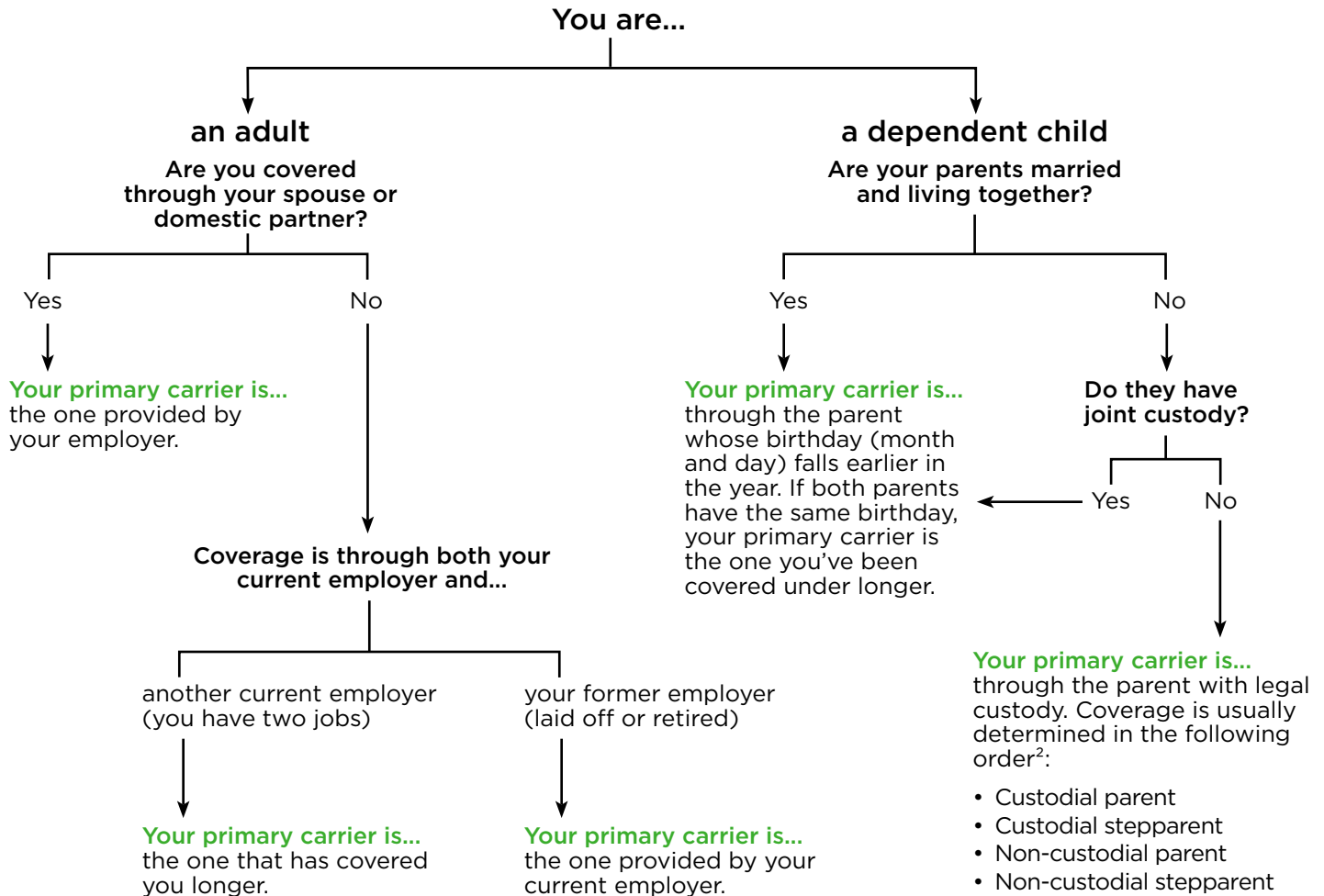
How does dual coverage help me save?

How much you save depends on whether your secondary carrier has a **non-duplication of benefits clause**.¹

Type of coverage	Primary carrier covers	Secondary carrier covers	Your coverage pays
No dual coverage	50%	N/A	50%
Standard dual coverage	50%	80%	100%
Dual coverage with non-duplication of benefits	50%	80%	80%

¹ You are responsible for any applicable deductibles, coinsurance, amounts over annual or lifetime maximums and charges for non-covered services. Review your Evidence of Coverage, Summary Plan Description or Group Dental Service Contract for specific details about your plan. If your primary or secondary carrier is an HMO-type plan, please contact Customer Service for details.

Which is my primary carrier?



If you have any questions about how your employer-sponsored or Marketplace plan coordinates benefits with another plan, please call Customer Service.

² If a court decree establishes a different order of benefits for a dependent child's coverage, that decision applies instead.

Contact us

Delta Dental of California: **888-335-8227**
California School District Employees: **866-499-3001**

Delta Dental of Delaware; Delta Dental of the District of Columbia; Delta Dental of New York;
Delta Dental of Pennsylvania (and Maryland); Delta Dental of West Virginia: **800-932-0783**

Delta Dental Insurance Company (Alabama, Florida, Georgia, Louisiana, Mississippi, Montana, Nevada, Texas, Utah): **800-521-2651**

Delta Dental PPO™ and Delta Dental Premier® are underwritten by Delta Dental Insurance Company in AL, DC, FL, GA, LA, MS, MT, NV, TX and UT and by not-for-profit dental service companies in these states: CA - Delta Dental of California; PA, MD - Delta Dental of Pennsylvania; NY - Delta Dental of New York, Inc.; DE - Delta Dental of Delaware, Inc.; WV - Delta Dental of West Virginia, Inc. In Texas, Delta Dental PPO provides a dental provider organization (DPO) plan.



You've got options

With a Delta Dental PPO™ or Delta Dental PPO Plus Premier™ plan, you can visit the dentist of your choice.



You want to visit a dentist you know and trust. Most of the time, your dentist is a part of our network, one of the nation's largest. But what if they're not? We've got you covered either way. With a Delta Dental PPO™ or Delta Dental PPO Plus Premier™ plan, you're free to visit any licensed dentist, including those outside our network.

But for cost savings and convenience, a Delta Dental dentist is always your best choice.

	In-network dentist	Out-of-network dentist
Benefits	Some plans are designed so you pay less out of pocket when you visit a Delta Dental provider.	Some plans increase your out-of-pocket costs when you go out-of-network. Check your benefit booklet to make sure you understand your benefits.
Discounted fees	In-network dentists agree to charge discounted rates for their services.	Out-of-network dentists have not agreed to the discounted rates.
No prepayment required	You'll pay only your portion of the bill, and Delta Dental will pay our share directly to your dentist.	Delta Dental will reimburse you for the service according to your benefits, but the dentist is likely to charge you up front for the full cost of the service.
Protection from balance billing	In-network dentists won't charge you more than your expected share of the bill.	Out-of-network dentists may charge you for the difference between what the plan pays and their usual rate.
No unbundling	In-network dentists agree not to charge separately for services that are part of a treatment, like tooth preparation or local anesthetic.	Out-of-network dentists may charge for these services separately, making your overall costs higher.
Quality assurance	All Delta Dental dentists go through a rigorous credentialing process to ensure they are properly licensed and trained and carry the required levels of liability insurance for their area of practice.	We can't verify that out-of-network dentists are properly licensed, credentialed or provide quality care.
Claim submission	In-network dentists file claims on your behalf.	You will likely have to file your own claims.
Patient advocacy	We can advocate on behalf of our members, ensuring they receive the best treatment and care.	Delta Dental can't advocate on behalf of our members.



deltadentalins.com/members

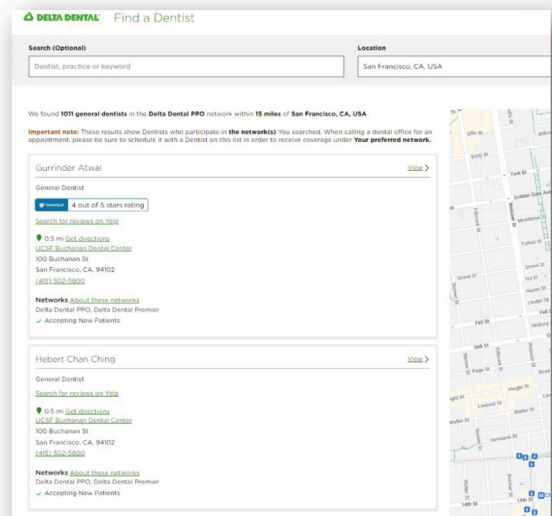
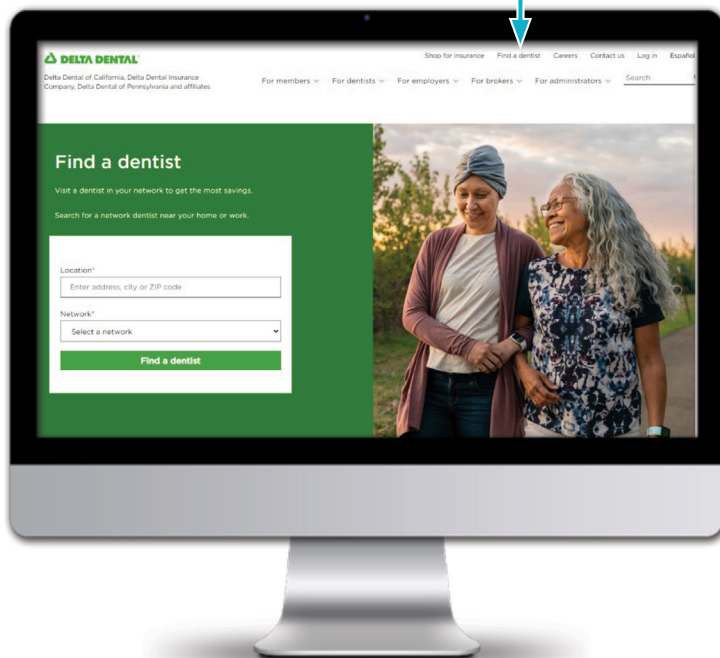
Want to find an in-network dentist?

That's easy! Visit **deltadentalins.com** and search in your area with our Find a Dentist tool. We continuously evaluate and recruit dentists into our network to make sure we're meeting the needs of our members.

Have a claim to file?

If you recently visited an out-of-network dentist, you'll likely have to submit a claim. Claim forms are available when you log in to your account at **deltadentalins.com**. If you haven't registered, creating an account is easy.

Members can search for a new dentist right from the home page of our website. They can also use the Cost Estimator tool to see their projected cost for a dentist visit or procedure.



Questions?

If you have any questions about your coverage or how to find a dentist, please log in to your account at **deltadentalins.com** to learn more. You can also contact us at **deltadentalins.com/about/contact**.



Get the facts straight

Find out about orthodontic benefits



Preparing for orthodontic treatment? Start by reviewing these FAQs about orthodontic benefits under most Delta Dental PPO and Delta Dental Premier plans. Then, log into your online account at **deltadentalins.com** to review your coverage.¹

Choosing an orthodontist

Can I select any orthodontist? How can I find one?

You can visit any licensed orthodontist under your plan, but you'll usually save the most if you choose a Delta Dental orthodontist.^{1, 2} Search for a dentist at **deltadentalins.com** and enter "orthodontist" in the keyword field. You can also ask your general dentist to recommend an in-network orthodontist or call Customer Service for help.

Search for a
dentist at
deltadentalins.com



Orthodontic coverage

What's covered?

Coverage varies depending on your plan,¹ but most Delta Dental plans include:

- Pre-orthodontic treatment visit
- Exam and start-up records
- X-rays
- Orthodontist-recommended tooth extractions
- Comprehensive orthodontic treatment
- Post-treatment records

It is less common for plans to cover:

- Two-phase orthodontic treatment
- Appliances to correct harmful habits like thumb-sucking
- Jaw surgery to facilitate orthodontic treatment
- Treatment to prepare for any non-covered surgical procedures

Are retainers covered?

Typically, one set of post-treatment retainers (for orthodontic purposes) is covered in a lifetime. If your plan covers two-phase orthodontic treatment, retainers are usually covered after each phase.

Is Invisalign® covered?

If your plan covers orthodontia, you have coverage for clear aligners. Invisalign and other clear aligners administered by a licensed dentist or orthodontist are covered at the same rate as traditional braces at no additional cost to you. If you're interested in Invisalign, ask your dentist to submit a pre-treatment estimate before you begin treatment.^{3, 4}

Managing costs

How much does orthodontic treatment cost?

Costs depend on the services you need, but Delta Dental can help estimate costs before treatment begins. Ask your dentist to submit a pre-treatment estimate to us, and we'll send you and your dentist an overview of the total treatment cost, including how much your plan pays and your share of the cost.^{1, 3, 4}

If I began treatment under a different dental plan, is work in progress covered?

Work in progress coverage depends on your plan, and is typically only available if you are undergoing active orthodontic treatment.^{1, 5} If your plan covers work in progress, ask your orthodontist to submit an orthodontic treatment claim to us, including:

- All charges and fees (including the down payment or installments paid by your previous dental plan)

- Banding date and length of active treatment
- Brief description of the dentition, appliance (including type) and treatment
- If you are covered by more than one plan: information about the secondary carrier

Are claims required for orthodontic treatments?

Delta Dental orthodontists will submit claims for you. If you choose a non-Delta Dental orthodontist, you may need to submit a claim to request reimbursement.

When does Delta Dental make payments for orthodontic treatments?

Payments are made in two installments for treatment over \$500: once banding has occurred and 12 months later. Treatment under \$500 is paid in one lump sum once banding has occurred. Your orthodontic benefits and lifetime maximum are based on the plan that is effective on the date of service. Your benefit payment will be impacted if there is a change in eligibility or if you change plans during the course of treatment.

Is my treatment subject to both the orthodontic lifetime maximum and regular annual maximum?

This depends on your group contract. Please check your plan booklet for more information.

¹ Your benefits may differ from the general information provided here. Review your plan booklet for specific details regarding your plan's orthodontic benefits, deductibles, maximums, waiting periods, limitations and exclusions.

² PPO network dentists usually offer the most cost savings; however, the Delta Dental Premier network also offers cost protections.

³ A pre-treatment estimate is not a guarantee of Delta Dental's final payment. When the treatment is complete, we will calculate our payment based on your current eligibility, applicable deductibles and maximums and any dual coverage you have.

⁴ If you choose a non-Delta Dental orthodontist, you may need to submit a claim form yourself to obtain a pre-treatment estimate.

⁵ Under some plans, you may lose eligibility if coverage has lapsed more than 30 or 60 days.

Delta Dental PPO and Delta Dental Premier are underwritten by Delta Dental Insurance Company in AL, DC, FL, GA, LA, MS, MT, NV, TX and UT and by not-for-profit dental service companies in these states: CA – Delta Dental of California; PA, MD – Delta Dental of Pennsylvania; NY – Delta Dental of New York, Inc.; DE – Delta Dental of Delaware, Inc.; WV – Delta Dental of West Virginia, Inc. In Texas, Delta Dental PPO provides a dental provider organization (DPO) plan.

West Virginia: Learn about our commitment to providing access to a quality dentist network at deltadentalins.com/about/legal/index-enrollee.html.

Welcome to Delta Dental

What you need to know about transition of care



Your dental coverage is changing on _____ to _____
This is your **effective date of coverage**. In general, procedures started before this date are the responsibility of your previous carrier, while procedures started on or after this date are handled by Delta Dental.

Are my benefits the same?

Please see your benefit highlights for the details.

How do I find an in-network dentist?

Visit **deltadentalins.com** to search for a Delta Dental PPO dentist in your area. Under your plan, you can visit any licensed dentist and receive benefits, but you'll save most when you visit a PPO dentist.

Where's my ID card?

You don't need one. Just tell the dental office you're covered under _____ and provide your name, birthdate and enrollee ID or Social Security number. Family members covered under your plan can provide your details.

If you prefer to carry a dental plan ID card, just log in to your online account at **deltadentalins.com** to print one out. Or, pull up your digital ID card on your smartphone. Just log in to the website or download the Delta Dental app.

What if I'm in the middle of dental work?

Here's how payment is determined:

- **Root canals:** If you started treatment before _____, your previous plan is responsible for any later treatment.
- **Crowns:** If the crown is placed on or after _____, it is covered by Delta Dental.
- **Orthodontics:** Your previous carrier will pay for treatment before _____, and Delta Dental will cover treatment starting after that date. Orthodontic payments are made in two installments: The first payment will be made upon receipt of the transition of care claim, and the second payment will be made 12 months later. If the remaining benefit is \$500 or less, only one payment will be made. See the example on the next page if this applies to you or family members covered under your plan.

Are you currently in orthodontic treatment?

Don't worry. Delta Dental will pick up payments for your orthodontic treatment where your previous carrier left off.

What do I need to do to continue my orthodontic coverage?

Let your orthodontist know you're switching to

Your orthodontist will need to submit a claim form that includes the banding date, total case fee and length of treatment to the following address:

Will my lifetime orthodontic maximum reset?

No, your lifetime orthodontic maximum will carry over. This means any amount paid by your previous carrier will count toward your orthodontic maximum under Delta Dental.

How does Delta Dental calculate in-progress orthodontic treatment?

Delta Dental covers orthodontic treatment starting on your effective date. We determine the monthly cost of orthodontic treatment based on the overall cost, number of months in treatment and amount covered by your previous carrier. Check out the example below.

Example

This example assumes an 18-month treatment plan, with a lifetime orthodontic maximum of \$2,000, total accepted cost of \$3,500, coverage at 50% and \$750 paid under your previous carrier.



1. To calculate how much Delta Dental will cover, multiply the total cost by the percent covered (50%).
 $\$3,500 \times 50\% = \$1,750$



2. Is this amount less than (or equal to) your \$2,000 orthodontic lifetime maximum?

If so, Delta Dental will pay that amount, minus the amount covered by your previous carrier (\$750).*

Yes, $\$1,750 < \$2,000$.



3. Subtract the amount paid under your previous carrier (\$750). This is how much Delta Dental will pay.
 $\$1,750 - \$750 = \$1,000$

* If the amount is greater than your orthodontic maximum, Delta Dental will pay up to the maximum minus the amount covered by your previous carrier (\$2,000 - \$750).

Keep smiling

Delta Dental PPO™



Stay in network to save

Visit a dentist in the PPO¹ network to maximize your savings.² These dentists have agreed to reduced fees, and you won't get charged more than your expected share of the bill.³ Find a PPO dentist at deltadentalins.com.

If you can't find a PPO dentist, consider a Delta Dental Premier® dentist. These dentists have agreed to set fees and offer another opportunity to save.

Set up an online account

Get information about your plan, check benefits and eligibility information, find a network dentist and more. Sign up for an online account at deltadentalins.com.

Check in without an ID card

You don't need a Delta Dental ID card when you visit the dentist. Just provide your name, birth date and enrollee ID or Social Security number. If your family members are covered under your plan, they'll need to

provide your information. Prefer to have an ID card? Simply log in to your account to view or print your card.

Coordinate dual coverage

If you're covered under two plans, ask your dental office to include information about both plans with your claim — we'll handle the rest.

Understand transition of care

Generally, multi-stage procedures are covered under your current plan only if treatment began after your plan's effective date of coverage.⁴ Log in to your online account to find this date.

Get LASIK and hearing aid discounts

With access to QualSight and Amplifon Hearing Health Care⁵, you can receive significant savings on LASIK procedures and hearing aids. To take advantage of these discounts, call QualSight at **855-248-2020** and Amplifon at **888-779-1429**.

Save with a PPO dentist



PPO



PREMIER



NON-DELTA DENTAL

¹ In Texas, Delta Dental Insurance Company provides a dental provider organization (DPO) plan

² You can still visit any licensed dentist, but your out-of-pocket costs may be higher if you choose a non-PPO dentist. Network dentists are paid contracted fees.

³ You are responsible for any applicable deductibles, coinsurance, amounts over annual or lifetime maximums and charges for non-covered services. Out-of-network dentists may bill the difference between their usual fee and Delta Dental's maximum contract allowance.

⁴ Applies only to procedures covered under your plan. If you began treatment prior to your effective date of coverage, you or your prior carrier is responsible for any costs. Group- and state-specific exceptions may apply. If you are currently undergoing active orthodontic treatment, you may be eligible to continue treatment under Delta Dental PPO. Review your Evidence of Coverage, Summary Plan Description or Group Dental Service Contract for specific details about your plan.

⁵ Vision corrective services and Amplifon's hearing health care services are not insured benefits. Delta Dental makes the vision corrective services program and hearing health care services program available to you to provide access to the preferred pricing for LASIK surgery and for hearing aids and other hearing health services.

West Virginia: Learn about our commitment to providing access to a quality dentist network at deltadentalins.com/about/legal/index-enrollee.html.

Benefit Highlights: Delta Dental PPO™

Plan Benefit Highlights for: City of Amarillo
Group Number: 23642 - High Plan

Effective Date: 1/1/2026

Benefits	Delta Dental PPO dentists**	Delta Dental Premier dentists**	Non-Delta Dental dentists**
Deductibles per member each calendar year	No Deductible	No Deductible	No Deductible
Maximums Per member each calendar year	\$1,500	\$1,500	\$1,500
D&P counts toward maximum?	Yes, for all Dentists		

Covered Services*	Delta Dental PPO dentists**	Delta Dental Premier dentists**	Non-Delta Dental dentists**
Diagnostic & Preventive Services (D&P) Exams, Cleanings, X-Rays, Sealants and Space Maintainers	100%	100%	100%
Basic Services Fillings and Simple Extractions	80%	80%	80%
Endodontics Root Canals	80%	80%	80%
Periodontics Surgical and Non-Surgical Periodontics	80%	80%	80%
Oral Surgery	80%	80%	80%
Major Services Crowns, Inlays, Onlays and Cast Restorations	50%	50%	50%
Prosthodontics Bridges, Dentures and Denture Repair/Reline/Rebase	50%	50%	50%
Implants Implant Services	50%	50%	50%
Orthodontic Services Adults and Dependent Children	50%	50%	50%
Orthodontic Maximums	\$1,500 Lifetime	\$1,500 Lifetime	\$1,500 Lifetime

For eligibility details, refer to the plan's Evidence/Certificate of Coverage (on file with your benefits administrator, plan sponsor or employer).

* Limitations may apply for some benefits; some services may be excluded from your plan. Reimbursement is based on Delta Dental maximum contract allowances and not necessarily each dentist's submitted fees.

** Reimbursement is based on PPO contracted fees for PPO dentists, Premier contracted fees for Premier dentists and program allowance for non-Delta Dental dentists.

Delta Dental Insurance Company 1130 Sanctuary Parkway, Suite 600 Alpharetta, GA 30009	Customer Service 800-521-2651 deltadentalins.com	Claims Address P.O. Box 1809 Alpharetta, GA 30023-1809
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Keep smiling

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Coordinate dual coverage

If you're covered under two plans, ask your dental office to include information about both plans with your claim — we'll handle the rest.

Understand transition of care

Generally, multi-stage procedures are covered under your current plan only if treatment began after your plan's effective date of coverage.⁴ Log in to your online account to find this date.

Get LASIK and hearing aid discounts

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Save with a PPO dentist



PPO



PREMIER



NON-DELTA DENTAL

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² You can still visit any licensed dentist, but your out-of-pocket costs may be higher if you choose a non-PPO dentist. Network dentists are paid contracted fees.

³ You are responsible for any applicable deductibles, coinsurance, amounts over annual or lifetime maximums and charges for non-covered services. Out-of-network dentists may bill the difference between their usual fee and Delta Dental's maximum contract allowance.

⁴ Applies only to procedures covered under your plan. If you began treatment prior to your effective date of coverage, you or your prior carrier is responsible for any costs. Group- and state-specific exceptions may apply. If you are currently undergoing active orthodontic treatment, you may be eligible to continue treatment under Delta Dental PPO. Review your Evidence of Coverage, Summary Plan Description or Group Dental Service Contract for specific details about your plan.

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West Virginia: Learn about our commitment to providing access to a quality dentist network at deltadentalins.com/about/legal/index-enrollee.html.

Benefit Highlights: Delta Dental PPO™

Plan Benefit Highlights for: City of Amarillo
Group Number: 23642 - Low Plan

Effective Date: 1/1/2026

Benefits	Delta Dental PPO dentists**	Delta Dental Premier dentists**	Non-Delta Dental dentists**
Deductibles per member each calendar year	No Deductible	No Deductible	\$50/ \$100
Deductibles waived for Diagnostic & Preventive?	Waived for Non Delta Dental Dentists only		
Deductibles waived for Orthodontics?	Yes, for all Dentists		
Maximums Per member each calendar year	\$1,000	\$1,000	\$1,000
D&P counts toward maximum?	Yes, for all Dentists		

Covered Services*	Delta Dental PPO dentists**	Delta Dental Premier dentists**	Non-Delta Dental dentists**
Diagnostic & Preventive Services (D&P) Exams, Cleanings, X-Rays, Sealants and Space Maintainers	100%	100%	100%
Basic Services Fillings and Simple Extractions	80%	80%	80%
Endodontics Root Canals	80%	80%	80%
Periodontics Surgical and Non-Surgical Periodontics	80%	80%	80%
Oral Surgery	80%	80%	80%
Major Services Crowns, Inlays, Onlays and Cast Restorations	50%	50%	50%
Prosthodontics Bridges, Dentures and Denture Repair/Reline/Rebase	50%	50%	50%
Implants Implant Services	50%	50%	50%
Orthodontic Services Dependent Children	50%	50%	50%
Orthodontic Maximums	\$1,500 Lifetime	\$1,500 Lifetime	\$1,500 Lifetime

For eligibility details, refer to the plan's Evidence/Certificate of Coverage (on file with your benefits administrator, plan sponsor or employer).

* Limitations may apply for some benefits; some services may be excluded from your plan. Reimbursement is based on Delta Dental maximum contract allowances and not necessarily each dentist's submitted fees.

** Reimbursement is based on PPO contracted fees for PPO dentists, Premier contracted fees for Premier dentists and program allowance for non-Delta Dental dentists.

Delta Dental Insurance Company 1130 Sanctuary Parkway, Suite 600 Alpharetta, GA 30009	Customer Service 800-521-2651 deltadentalins.com	Claims Address P.O. Box 1809 Alpharetta, GA 30023-1809
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This benefit information is not intended or designed to replace or serve as the plan's Evidence of Coverage or Summary Plan Description. If you have specific questions regarding the benefits, limitations or exclusions for your plan, please consult your company's benefits representative.



Resources at your fingertips

Go online to manage your plan



Whether you need to check your benefits or select a new dentist, you can do it all with Delta Dental's online tools.

Create an account

What you can do:

- Check your plan details and eligibility.
- Browse claim history.
- Download plan documents.
- Find an in-network dentist.
- View, email or print your Member ID card.
- Update your settings to go paperless.



Try it out: Go to **deltadentalins.com** and choose **Log in** to create an account or log in to your existing account.

Tip: Access your benefits info on mobile, tablet or desktop!

Find an in-network dentist

What you can do:

- Search by distance, specialty, language spoken, extended office hours, wheelchair accessibility and more.
- Browse Yelp ratings and reviews from real patients, and check out DentaQual scores for an objective quality metric based on actual claims data.



Try it out: Go to **deltadentalins.com**, enter your address or ZIP code and select your network. Not sure which network to choose? Log in to your account first and follow the prompts to find a dentist.



deltadentalins.com/members

Understand your plan

What you can do:

- Browse answers to frequently asked questions.
- Get tips on planning for a dental visit.
- Find claim forms.
- Learn how to go paperless, sign up for a virtual dental visit and coordinate coverage with two or more plans.



Try it out: Visit deltadentalins.com/members for useful resources and tips.

Explore dental wellness

What you can do:

- Browse articles on everything from acid reflux to xylitol.
- Find delicious recipes for healthy meals.
- Check out videos on preventive care and common procedures.



Try it out: Visit deltadentalins.com/wellness to start learning.

Download the app

What you can do:

- Check your plan details and eligibility.
- Browse claim history.
- Get a cost estimate.
- Find an in-network dentist.
- View your member ID card; save it to your digital wallet.



Try it out: Search for Delta Dental in the App Store or Google Play.

Tip: Don't need another app? Just visit deltadentalins.com on your smartphone or tablet and log in to your account.



Support for chronic conditions

Enhanced coverage for enrollees with chronic conditions



Did you know the health of teeth and gums is tied to overall wellness? Gum disease and tooth decay are associated with a number of systemic conditions, and enrollees with certain medical chronic conditions may benefit from additional teeth and gum cleanings.

Your Delta Dental PPO™ enrollees can take advantage of expanded coverage if they've been diagnosed with:

- Amyotrophic lateral sclerosis (ALS)
- Cancer
- Chronic kidney disease
- Diabetes
- Heart disease
- HIV/AIDS
- Huntington's disease
- Joint replacement
- Lupus
- Opioid misuse and addiction
- Parkinson's disease
- Rheumatoid arthritis
- Sjögren's syndrome
- Stroke

SmileWay® Wellness Benefits¹

100% coverage	One periodontal scaling and root planing procedure per quadrant (D4341 or D4342) per calendar or contract year ²
Four of the following (any combination) per calendar or contract year:²	
100% coverage	Prophylaxis (teeth cleaning) (D1110 or D1120)
	Periodontal maintenance procedure (D4910)
	Scaling in presence of moderate or severe gingival inflammation (D4346)

It's easy for enrollees to opt in. For groups with this benefit, enrollees can opt in online at www1.deltadentalins.com/smileway or by calling Customer Service.

How do groups get SmileWay Wellness Benefits? Talk to your Delta Dental representative to learn how to add Delta Dental's SmileWay Wellness Benefits to a plan.

¹ Known as SmileWay Enhanced Benefits in Texas.

² This coverage is subject to the annual maximum and to the terms and conditions outlined in the plan's Evidence of Coverage. Please review the plan booklet for specific details about coverage.

Delta Dental PPO is underwritten by Delta Dental Insurance Company in AL, DC, FL, GA, LA, MS, MT, NV and UT and by not-for-profit dental service companies in these states: CA — Delta Dental of California; PA, MD — Delta Dental of Pennsylvania; NY — Delta Dental of New York, Inc.; DE — Delta Dental of Delaware, Inc.; WV — Delta Dental of West Virginia, Inc. In Texas, Delta Dental Insurance Company provides a dental provider organization (DPO) plan.



deltadentalins.com/members



Get check-ups remotely with virtual dentistry!

Expert dental advice is available anytime, anywhere



When you can't make it to the dentist's office or have an urgent question outside of regular hours, you can still get expert dental advice, virtually. Say hello to virtual dentistry!

Virtual dentistry offers members convenient access to a Delta Dental dentist¹ for answers to questions, quick checkups, second opinions or other oral health needs in between visits to the dentist's office. Virtual assessments don't count towards exam frequency limitations and are a covered benefit for Delta Dental PPO™ and Delta Dental Premier® members.²

Virtual dentistry offers two kinds of virtual assessments:

- Photo assessments within 24 hours for simple dental concerns, and
- Live video visits when you want expert advice immediately or are experiencing pain.



Want to learn more?

**Scan this QR code with your smartphone or visit
www1.deltadentalins.com/members/virtual-dentistry.html**

1. Delta Dental of California, Delta Dental of New York, Inc., Delta Dental of Pennsylvania, Delta Dental Insurance Company and affiliated companies. Delta Dental is a registered trademark of Delta Dental Plans Association.

2. Deductibles, annual maximums and coinsurance apply. Some Delta Dental plans may not allow you to use your benefits to pay for a virtual dental assessment. If your plan is not eligible, or if you choose to not use your benefits, you may still receive a virtual dental assessment for an out-of-pocket fee.

Where's my ID card?

You don't need a Delta Dental ID card when you visit the dentist. Just provide your **name**, **birth date** and **enrollee ID** or **Social Security number**.

Have dependents on your plan? They'll need to use your details.

Still want one?



On your computer

You can download and print an ID card from computer.

- Log in to your Delta Dental account at **deltadentalins.com**.
- Click on **Get ID card** and then **Print ID card**.



Scan to visit
deltadentalins.com



On your phone

You can use your ID card in the app or add your ID card to your phone's mobile wallet.

- Download the **Delta Dental Mobile App** from the App Store or the Google Play Store.
- Log in to your **deltadentalins.com** account in the app. Your ID card information will be on the front page.



Savings you can see and hear

Get exclusive discounts on LASIK eye surgery and Amplifon hearing aids

Your wellness is more than oral health

That's why, as a Delta Dental enrollee, you have access to preferred pricing on hearing aids and LASIK vision services through Amplifon Hearing Services and QualSight.¹

How do I get the discounts?

It's easy. Just give Amplifon or QualSight a call. A dedicated representative will walk you through the program and help you pick a provider, make an appointment and receive your discount.

	Amplifon	QualSight
Products and services	Discounts on hearing aids and one year of free follow-up care	Discount on LASIK eye surgery, including pre- and post-operative visits
Savings	66% average savings off retail hearing aid pricing ² .	35% off the national average price of LASIK eye surgery ³
Access	Nationwide network of providers	Over 900 LASIK locations nationwide ⁴
Quality	Leading brands featuring the latest hearing aid technology and a three-year product warranty	Experienced LASIK surgeons who have collectively performed over 7.5 million procedures ⁵
Get started	<ol style="list-style-type: none">1. Call Amplifon.2. A patient care advocate will explain the program, help you find a hearing care provider and help you make an appointment.3. Amplifon will send you and your provider the details to enroll you in the program.4. Save on hearing aids, and receive complimentary batteries for two years or a standard charging station.	<ol style="list-style-type: none">1. Call QualSight.2. A care manager will explain the program, answer any questions, help you pick a provider and set up a free consultation to see if you're eligible for LASIK eye surgery.3. Receive written confirmation, including pricing information and directions to your provider's office.4. Pay a contracted price for LASIK services.
Website	amplifonusa.com/deltadentalins	qualsight.com/-delta-dental
Phone	888-779-1429	855-248-2020

¹ Vision corrective services and Amplifon's hearing health care services are not insured benefits. Delta Dental makes the vision corrective services program and hearing health care services program available to you to provide access to the preferred pricing for LASIK surgery and for hearing aids and other hearing health services.

² According to Amplifon's internal analysis of Amplifon savings off MSRP in 2021. Discounts or savings may vary by manufacturer and technology level of the hearing aid device.

³ As compared to the reported overall national LASIK eye surgery cost by Market Scope LLC 2020. Discounts or savings may vary by provider.

⁴ QualSight provider file.

⁵ "QualSight LASIK Welcomes Delta Dental Enrollees!" November 4, 2022. <https://www.qualsight.com/-delta-dental>.

Our Delta Dental enterprise includes these companies in these states: Delta Dental of California — CA, Delta Dental of the District of Columbia — DC, Delta Dental of Pennsylvania — PA & MD, Delta Dental of West Virginia, Inc. — WV, Delta Dental of Delaware, Inc. — DE, Delta Dental of New York, Inc. — NY, Delta Dental Insurance Company — AL, DC, FL, GA, LA, MS, MT, NV, TX and UT.

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