



City of Amarillo

PT Minus/Temp Seasonal Employees

2026 Benefits Guide



January 1, 2026

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Benefit Contacts

Resource	Phone in CST/Web Address
City of Amarillo Human Resources Department City Hall, 623 S. Johnson St., Rm. 1100	806-378-4235 (M-F, 8am to 5pm); Benefits@amarillo.gov Amarillo Internet: amarillo.gov/handbook , select Employee Benefits
Retirement Plan - OBRA (City of Amarillo Plan #0038510002)	877-677-3678 – Customer Service (M-F, 7am to 10pm; Sat 8am to 5pm) www.nrsforu.com or Nationwide App
Employee Assistance Plan (EAP) – AllOneHealth/DeerOaks	888-993-7650 (24/7) or allonehealth.com/deeroaks (for first time registrants Click “Sign Up” to create an account. Enter your work or personal email, the company code: amarillo , and a password), or AllOneHealth App (company code is amarillo) on the app store or google play.

Benefits Overview

When Coverage Begins:

On the first day of employment, Part-Time Minus/Temp Seasonal employees will automatically be enrolled in the OBRA retirement and Employee Assistance Program (EAP) benefit plans.

Pension Benefits

OBRA Plan with Nationwide

As a Part-time Minus or Temp/Seasonal employee or if you are changing status with the City of Amarillo, you are automatically enrolled in the OBRA plan as of date of hire. You do not pay into Social Security which requires you to participate in this Plan. The minimum amount you will contribute is 7.5% of your gross annual earnings, pre-tax per pay period. There is no employer match associated with this Plan. Your contributions are automatically placed in the Nationwide Fixed Account where you can earn interest on your contributions that varies between 2 to 3%. If you want to increase your per pay period contribution amount you can contact Nationwide by using one of the options listed below. You will be mailed an OBRA welcome package that will be sent to your home address on file where you will be required to make your beneficiary elections online or through the App.

If you want to contact Nationwide regarding your account or have an address or beneficiary change this information is provided below.

Nationwide OBRA Plan – Log into your account at www.nrsforu.com

- **Contact Information**
 - Log into your account for the first time
 - ✓ Go to www.nrsforu.com. Go to LOGIN Help & Sign up (on the Nationwide Main Page). Select Texas from the drop-down menu and search for “City of Amarillo.” If you need assistance through these screens, you can call Nationwide Customer Service at 1-877-677-3678.
 - Call Nationwide Customer Service
 - ✓ Telephone Number: 1-877-677-3678. M-F, 7am to 10pm CST and Saturday, 8am to 5pm CST.
 - Download the Nationwide App on your Smartphone

- **IRS Contribution Limits**
 - \$24,500 is the maximum yearly contribution.
 - If age 50 or older, an additional contribution of \$8,000 is allowed for a total annual amount of \$32,500.
 - If you are 60 through 63 years of age in 2026, an additional contribution of \$11,250 is allowed for a total annual amount of \$35,750.
- **Changes to your Contribution Amounts (Minimum is 7.5% of your Gross Annual Earnings)**
 - Online at www.nrsforu.com (after you enrolled online for the first time).
 - Call Nationwide Customer Service at 1-877-677-3678.
Note: Per the IRS requirements, any contribution changes above the mandated 7.5% will be effective at the beginning of the first available pay period after the contribution change from Nationwide is received by the Human Resources Department.
- **Address/Name Change**
 - Address/Name Changes – Once these changes are updated in Workday. These changes are transferred electronically to Nationwide.
- **Beneficiary Changes**
 - Log into your Nationwide account.
 - Select “View Account” and Click on Beneficiaries. Click on “Manage Beneficiaries.” Select Primary and Secondary Beneficiaries where they both add up to 100%.

Other Benefits/Information

Employee Assistance Program (EAP)

Your mental health and well-being matters. The City offers an Employee Assistance Program as one of our benefits, providing mental health counseling and a wide range of whole health support services for all employees and anyone living in your household on your first day of employment.

Your well-being is our priority. The EAP Member Portal will provide:

- Enhanced Features: Access mental health support, self-guided therapy (iCBT), financial wellness tools, work-life resources, and new medical advocacy referrals.
- Convenient Support: Easier navigation and seamless connection to services like live chat, phone support, and online request forms.
- Member Portal App or Via Your Computer: You'll be able to access the member portal from your mobile device or computer and request support anytime.

How to Get Started:

1. Visit AllOneHealth.com/DeerOaks and click "Sign Up" to create an account using your email and company code: **amarillo**.
2. For help creating an account, click "Email Support".
3. You will receive an email confirmation to complete the registration process.

Download the AllOneHealth App

1. Download the AllOneHealth App on the app store or google play.
2. Company code to register is **amarillo**.

Free EAP Services Offered!

■ Request a Mental Health Session

Request counseling by submitting an online form or live chat. Choose from in-person or virtual counseling options to meet your needs. You and anyone living in your household receive up to six free, confidential counseling sessions per issue.

■ Request Referrals & Resources

Submit a request for family care and lifestyle support including childcare and eldercare referrals, legal referrals and financial consultation, personal assistant referrals and medical advocacy consultation.

■ Explore Thousands of Self-Care Articles & Resources

Health and lifestyle assessments, interactive checklists, soft skills courses, podcasts, resource locators, exclusive discounts, and expansive articles on whole health and well-being.

■ Visit Your Online Financial Center

Featuring worksheets, calculators, and a wide range of financial resources and tools to help reach personal goals and build financial wellness.

We provide these EAP benefits to help you thrive in all areas of life with holistic support for mental health, well-being, and more. These benefits are completely confidential to use. We encourage you to reach out to EAP for personalized support!

Name and Address Changes

Provided below is the information you will need to update your address or name change.

- **Address Change**
 - These changes can be updated in Workday either through your computer or on the App.
- **Name Change**
 - These changes can be updated in Workday either through your computer or on the App. Documentation for the name change will be required at time of request.

