

# The Via Benefits Medicare To-Do List

Follow these steps to be sure you're prepared for Medicare enrollment.



## Six Months Before You Turn 65

- ✓ Confirm your eligibility for Medicare by contacting the Social Security Administration (SSA) online at [ssa.gov](https://www.ssa.gov), by phone at 1-800-772-1213, or in person at a local SSA office.
- ✓ Begin understanding how [the different parts of Medicare work](#):
  - Medicare Part A – inpatient hospital coverage
  - Medicare Part B – outpatient/doctor services
- ✓ [Learn about coverage options](#) beyond Parts A and B (Original Medicare):
  - Medicare Supplement/Medigap plans – Supplemental coverage that “fills in the gaps” left by Parts A and B
  - Medicare Part D - Prescription drug coverage, usually paired with a Medigap plan
  - Medicare Advantage plans - Provides comprehensive coverage; most plans also include drug coverage

## Four Months Before You Turn 65

- ✓ Make a list of the prescription drugs you are currently taking and how you receive them (mail order or local pharmacy).
- ✓ Go online or call Via Benefits to fill out your Profile with your doctors and prescriptions.
- ✓ Visit [our website](#) or call Via Benefits to schedule your enrollment call and take your Pre-Enrollment Assessment: 1-866-322-2824.

## Three Months Before You Turn 65

- ✓ Enroll in Medicare Parts A and B during your Initial Enrollment Period (keep a lookout for your Medicare card in the mail). Scroll to the next page for step-by-step instructions to sign up online with the SSA.
- ✓ Call Via Benefits to enroll in coverage during your enrollment call, or sign into [my.viabenefits.com](https://my.viabenefits.com) to shop for plans online.
- ✓ Call Via Benefits if you have questions.

## How to Sign Up for Medicare Parts A and B Online

1. Visit the Social Security Administration [sign-up page](#). Scroll down and select “Apply online.”
2. Follow the onscreen instructions. When you reach this page, select “Start a New Application.”
3. Follow the onscreen instructions. Create an online account if you don’t yet have one, then sign in. On your main dashboard, select “Your Benefit Verification Letter.”
4. Select the Adobe PDF link to download and view Your Benefit Verification Letter.

**Social Security**  
The Official Website of the U.S. Social Security Administration

Apply for Benefits

**Please Note:**  
We will ask you to create or sign in to your [my Social Security](#) account when you start the application. You will receive an additional Terms of Service if you need to create an account.

**Apply Online for Retirement/Medicare Benefits**

**Getting Ready**  
Before you start your application, we recommend that you take a moment to prepare yourself by reviewing a few items:  
1. Make sure you meet the requirements to apply online for Retirement/Medicare;  
2. Gather all of the information you need to complete the application process.

**Apply & Complete**  
After signing in to your [my Social Security](#) account, applying for Retirement/Medicare may take between 10 to 30 minutes to complete depending on your situation. You can save your application as you go, so you can take a break at any time.

**Follow Up**  
Once you have submitted your application, a representative may contact you with updates or questions about your application. You may check the status of your online application by signing in to [my Social Security](#).

**Start a New Application** or **Return to Saved Application Process**

**Video Introduction**  
Helpful hints for applying online  
1 minute

**More Information**  
1 When to Start Receiving Retirement Benefits  
2 Other Ways To Apply for Benefits  
3 Your Right to Representation  
4 Information in Other Languages

**Your privacy is important.**  
For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

**Your Benefit Verification Letter**

**Important Information** If you are using a public computer, please be aware that when viewing, saving, or printing any documents, the computer you are using may store a temporary copy.

Use the link below to access your Benefit Verification Letter.

[Your Benefit Verification Letter](#)

Need a printed copy and don't have a printer? [Request a copy by mail.](#)

### Congratulations – you’ve signed up for Medicare Parts A and B

Keep Your Benefit Verification Letter in a safe place. The important pieces of information you need to retain are:

- The date your hospital insurance (Medicare Part A) begins
- The date your medical insurance (Medicare Part B) begins
- Your Medicare Number

#### Medicare Information

You are entitled to hospital insurance under Medicare beginning February 2020.

You are entitled to medical insurance under Medicare beginning October 2021.

Your Medicare number is 1EG4TE5MK72. You may use this number to get medical services while waiting for your Medicare card.

Watch the mail for your Medicare card to arrive. Even if it doesn't arrive in time, **you can use this information at any point to sign up for additional Medicare coverage with Via Benefits.**



Visit: [my.viabenefits.com](https://my.viabenefits.com)

Call us at 1-866-322-2824 (TTY: 711), Monday through Friday, 8:00 a.m. to 7:00 p.m. ET