

Applicability. The Form HUD-50075-5Y is to be completed once every 5 PHA fiscal years by all PHAs.

A.	PHA Information.	<p> PHA Name: City of Amarillo PHA Code: TX472 PHA Plan for Fiscal Year Beginning: (MM/YYYY): 10/2025 The Five-Year Period of the Plan (i.e., 2019-2023): 2025-2029 Plan Submission Type <input checked="" type="checkbox"/> 5-Year Plan Submission <input type="checkbox"/> Revised 5-Year Plan Submission </p> <p> Availability of Information. In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information on the PHA policies contained in the standard Annual Plan, but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at each Asset Management Project (AMP) and the main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official websites. PHAs are also encouraged to provide each resident council a copy of their PHA Plans. </p> <p> How the public can access this PHA Plan: The Amarillo Housing Authority 5-Year Plan may be accessed from the City of Amarillo Community Development website. www.amarillo.gov/community-development/public-notice/ Physical copies of the plan are available at the Community Development Department located at 808 S. Buchanan, Amarillo TX 79101. </p> <p> <input type="checkbox"/> PHA Consortia: (Check box if submitting a Joint PHA Plan and complete table below.) </p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th rowspan="2" style="width: 25%;">Participating PHAs</th><th rowspan="2" style="width: 10%;">PHA Code</th><th rowspan="2" style="width: 20%;">Program(s) in the Consortia</th><th rowspan="2" style="width: 20%;">Program(s) not in the Consortia</th><th colspan="2" style="width: 25%;">No. of Units in Each Program</th></tr> <tr> <th style="width: 12.5%;">PH</th><th style="width: 12.5%;">HCV</th></tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table>	Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units in Each Program		PH	HCV																														
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B.	Plan Elements. Required for all PHAs completing this form.																																							
B.1	<p> Mission. State the PHA's mission for serving the needs of low- income, very low- income, and extremely low- income families in the PHA's jurisdiction for the next five years. </p> <p> ow-income, and extremely low-income families by ensuring access to safe, adequate, and affordable housing. We strive to enhance economic opportunities, promote self-sufficiency, and foster a supportive community environment. Our commitment to innovation, collaboration with local partners, and adherence to a discrimination-free framework underscores our dedication to improving the quality of life for all residents. Through effective program management, AHA aims to address housing needs with empathy, efficiency, and strategic foresight. </p>																																							
B.2	<p> Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low- income, very low-income, and extremely low-income families for the next five years. </p> <p> Goal 1: Increase Access to Housing Objective 1.1: Expand partnerships with local landlords through the annual landlord education and training event to increase participation in the HCV program. Objective 1.2: Utilize the new housing navigator position to assist at-risk clients, thereby reducing attrition and improving voucher retention rates. Objective 1.3: Enhance outreach efforts to enroll more individuals and families in Community Development rental assistance and supportive housing programs, especially targeting veterans and unhoused individuals. Objective 1.4: Implementation of new wait list procedures to keep the wait list open indefinitely with periodic purge efforts. Objective 1.5: Apply for all new voucher opportunities for the Amarillo community. Objective 1.6: Conduct ongoing public relations outreach with affordable housing advocates, social service agencies and landlords concerning program availability and participation requirements. Goal 2: Improve Program Efficiency and Client Satisfaction Objective 2.1: Fully implement the new “Neighborly” housing software by November 1, 2025, improving client communication and reducing paperwork. Objective 2.2: Streamline processes to achieve 95% voucher utilization rate by the end of the 5-year period. Objective 2.3: Establish a feedback mechanism for clients to provide input on services and process improvement. Objective 2.4: Attract, hire and retain talented and engaged employees, fulfilling the staffing needs of the program without interruption. Goal 3: Support and Enhance Programmatic Success Objective 3.1: Increase participation in the FSS program by 50% by offering additional support and resources to participants. Objective 3.2: Launch targeted initiatives to boost the success rates of new vouchers by identifying and addressing barriers for clients. Housing Navigator to provide weekly open office assistance and training. Objective 3.3: Collaborate with Panhandle Community Services (PCS) to introduce new incentives for landlord participation, thereby increasing affordable housing options. Objective 3.4: Continually ensure equal opportunity and affirmative furtherance of fair housing. Ongoing staff, client and landlord educational and training to be provided. Goal 4: Develop Sustainable Community Partnerships Objective 4.1: Increase collaboration with local non-profits and civic organizations to support housing developments and renovations. Objective 4.2: Facilitate quarterly meetings with the Community Development Advisory Committee and </p>																																							

	<p>community stakeholders to discuss strategies for increasing affordable housing stock. Objective 4.3: Partner with educational institutions to provide job training and employment opportunities within affordable housing programs to encourage self-sufficiency. Objective 4.4: Partner with financial institutions to provide financial literacy and goal planning education for clients to encourage self-sufficiency. Goal 5: Foster Innovation and Adaptation in Housing Services Objective 5.1: Develop new pilot programs aimed at increasing self-sufficiency among HCV participants. Objective 5.2: Implement data-driven decision-making processes to identify and address emerging community housing needs. Objective 5.3: Encourage staff innovation and continuous learning through targeted professional development opportunities.</p>
B.3	<p>Progress Report. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan.</p> <p>Over the past five years, the Amarillo Housing Authority has successfully achieved several key objectives to enhance our community's housing stability and client services. We conducted a strategic planning session to develop tangible goals to increase voucher utilization and retention. This resulted in a clear guide for the organization to be successful in the future. Recognizing a significant challenge in client retention was important and a catalyst in the creation of a Housing Navigator position. The Navigator has specifically targeted individuals and families that were in danger of losing their assistance. By providing personalized support, the attrition rate has already seen improvement. To become a more efficient and effective organization, we have contracted with a new housing software company. While this transition has been challenging and slowed our progress during implementation, the result will be positive and significant in the next five years. We established stronger partnerships with local developers and organizations, resulting in an expanded supply of affordable housing options. Our efforts to recruit and retain landlords were successful, thanks to strategic incentives and regular training sessions. Through targeted programs and collaboration with the Amarillo Continuum of Care, we made considerable progress in reducing homelessness within our community. Program efficiency was markedly improved with upgraded technology and streamlined administrative processes, leading to reduced bureaucracy and higher client satisfaction. Resident satisfaction improved through the development of feedback mechanisms (website, survey, public meetings) that allowed us to quickly address and resolve concerns. We ensured compliance and accountability by maintaining transparent and high standards in our operations. Finally, our community engagement initiatives fostered strong collaborations with local agencies and stakeholders, enhancing both resident initiatives and overall community development.</p>
B.4	<p>Violence Against Women Act (VAWA) Goals. Provide a statement of the PHA's goals, activities objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking.</p> <p>The Amarillo Housing Authority is committed to supporting and protecting the needs of child and adult victims of domestic violence, dating violence, sexual assault, and stalking through comprehensive goals and initiatives under the framework of the Violence Against Women Act (VAWA). Our primary goals include ensuring safe and secure housing options for victims and preventing discrimination and barriers in accessing emergency transfers and housing assistance. To achieve these goals, we have implemented several key activities and objectives: Goal 1: Emergency Transfer Policy Implementation We have established policies to facilitate emergency transfers for victims of domestic violence, dating violence, sexual assault, or stalking, ensuring swift and seamless relocation to safe housing options. Goal 2: Awareness and Training Programs Our staff are regularly trained to recognize signs of abuse, understand VAWA protections, and provide empathetic support to victims. We conduct public awareness campaigns to inform residents of their rights and available services. Goal 3: Partnerships with Local Organizations We collaborate with local agencies and service providers specializing in domestic violence and sexual assault to offer integrated support services, including counseling and legal assistance. Goal 4: Confidentiality Measures Our policies prioritize the confidentiality and privacy of victims, safeguarding their information and ensuring their safety as they access PHA services and programs. Goal 5: Supportive Housing Programs We work to expand and adapt our HCV and supportive housing programs to accommodate the specific needs of victims, providing them with stable, long-term housing solutions. Through these initiatives, the Amarillo Housing Authority strives to create a safe and supportive environment for all residents, particularly those affected by violence and abuse. Our ongoing commitment to these VAWA goals ensures that victims receive the respect, protection, and services they need to rebuild their lives.</p>
C.	<p>Other Document and/or Certification Requirements.</p>
C.1	<p>Significant Amendment or Modification. Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan.</p> <p>The Amarillo Housing Authority defines a significant amendment or modification to the 5-Year Plan as any substantial change that impacts the overarching goals, budget, or policy framework set forth for housing and community services. The following criteria outline the conditions under which a revision would be considered significant: Programmatic Changes: Introduction or removal of major programs or initiatives that alter the scope of services provided to low-income families, including changes to eligibility criteria or participation terms. Policy Adjustments: Amendments to existing policies that significantly affect residents' rights, obligations, or access to housing and supportive services, particularly those related to the Violence Against Women Act (VAWA) and other critical regulations. Budgetary Reallocation: Substantial changes to budget allocations that impact funding priorities or resource distribution across key programs, potentially altering the PHA's capacity to meet planned objectives. Regulatory Compliance: Modifications required to ensure compliance with changes in federal, state, or local laws that significantly affect the PHA's operations or policy environment. Strategic Shifts: Realignments in strategic goals prompted by emerging community needs, stakeholder feedback, or unforeseen circumstances that necessitate a redirection in PHA's operational and strategic focus. Any such significant amendments or modifications will be subjected to a thorough review process, including consultations with stakeholders, resident advisory boards, and relevant community partners.</p>
C.2	<p>Resident Advisory Board (RAB) Comments.</p> <p>(a) Did the RAB(s) have comments to the 5-Year PHA Plan? Y <input type="checkbox"/> N <input checked="" type="checkbox"/></p> <p>(b) If yes, comments must be submitted by the PHA as an attachment to the 5-Year PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations.</p>
C.3	<p>Certification by State or Local Officials.</p> <p>Form HUD-50077-SL, <i>Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan</i>, must be submitted by the PHA as an electronic attachment to the PHA Plan.</p>
C.4	<p>Required Submission for HUD FO Review.</p> <p>(a) Did the public challenge any elements of the Plan? Y <input type="checkbox"/> N <input checked="" type="checkbox"/></p> <p>(b) If yes, include Challenged Elements.</p>
D.	<p>Affirmatively Furthering Fair Housing (AFFH).</p>

D.1	<p>Affirmatively Furthering Fair Housing. (Non-qualified PHAs are only required to complete this section on the Annual PHA Plan. All qualified PHAs must complete this section.)</p> <p>Provide a statement of the PHA's strategies and actions to achieve fair housing goals outlined in an accepted Assessment of Fair Housing (AFH) consistent with 24 CFR § 5.154(d)(5). Use the chart provided below. (PHAs should add as many goals as necessary to overcome fair housing issues and contributing factors.) Until such time as the PHA is required to submit an AFH, the PHA is not obligated to complete this chart. The PHA will fulfill, nevertheless, the requirements at 24 CFR § 903.7(o) enacted prior to August 17, 2015. See Instructions for further detail on completing this item.</p>
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This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937, as amended, which introduced the 5-Year PHA Plan. The 5-Year PHA Plan provides the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families and the progress made in meeting the goals and objectives described in the previous 5-Year Plan.

Public reporting burden for this information collection is estimated to average 1.64 hours per year per response or 8.2 hours per response every five years, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

Privacy Act Notice. The United States Department of Housing and Urban Development is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality.

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