# **Schedule of benefits**

**Prepared for:** 

Employer: City of Amarillo Contract number: MSA-0737475

Plan name: Open Access Aetna Select Option II Plan

Schedule of benefits: 3A

Plan effective date: January 1, 2025 Plan issue date: November 15, 2024

Third Party Administrative Services provided by Aetna Life Insurance Company

# Schedule of benefits

This schedule of benefits (schedule) lists the **deductibles**, **copayments** or **payment percentage**, if any apply to the **covered services** you receive under the plan. You should review this schedule to become aware of these and any limits that apply to these services.

#### How your cost share works

- The **deductibles** and **copayments**, if any, listed in the schedule below are the amounts that you pay for **covered services**.
  - For the **covered services** under your medical plan, you will be responsible for the dollar amount
  - For pharmacy benefits where a percentage cost share acts like a copayment, you will be responsible for the percentage amount
- Payment percentage amounts, if any, listed in the schedule below are what the plan will pay for covered services.
- Sometimes your cost share shows a combination of your dollar amount **copayment** that you will be responsible for and the **payment percentage** that your plan will pay.
- You are responsible to pay any **deductibles**, **copayments** and remaining **payment percentage**, if they apply and before the plan will pay for any **covered services**.
- This plan doesn't cover every health care service. You pay the full amount of any health care service you get that is not a **covered service**.
- This plan has limits for some **covered services**. For example, these could be visit, day or dollar limits. They may be:
  - Based on a rolling, 12 month period starting with the date of your most recent visit under this plan
     See the schedule for more information about limits.
- Your cost share may vary if the **covered service** is preventive or not. Ask your **physician** or contact us if you have a question about what your cost share will be.

For examples of how cost share and **deductible** work, go to the *Using your Aetna benefits* section under Individuals & Families at https://www.aetna.com/

#### Important note:

**Covered services** are subject to the **deductible**, maximum out-of-pocket, limits, **copayment** or **payment percentage** unless otherwise stated in this schedule. The *Surprise bill* section in the booklet explains your protections from a surprise bill.

#### How your deductible works

The **deductible** is the amount you pay for **covered services** each year before the plan starts to pay. This is in addition to any **copayment** or **payment percentage** you pay when you get **covered services** from an in-network **provider**. This schedule shows the **deductible** amounts that apply to your plan. Once you have met your **deductible**, we will start sharing the cost when you get **covered services**. You will continue to pay **copayments** or **payment percentage**, if any, for **covered services** after you meet your **deductible**.

#### How your PCP or physician office visit cost share works

You will pay the **PCP** cost share when you get **covered services** from any **PCP**.

#### How your maximum out-of-pocket works

This schedule shows the **maximum out-of-pocket limits** that apply to your plan. Once you reach your **maximum out-of-pocket limit**, your plan will pay for **covered services** for the remainder of that year.

# **Contact us**

We are here to answer questions. See the *Contact us* section in your booklet.

This schedule replaces any schedule of benefits previously in use. Keep it with your booklet.

#### Plan features

#### **Deductible**

You have to meet your **deductible** before this plan pays for benefits.

Deductible type	In-network
Individual	\$1,500 per year
Family	\$3,000 per year

#### Maximum out-of-pocket limit

Includes the deductible.

Maximum out- of-pocket type	In-network
Individual	\$5,000 per year
Family	\$10,000 per year

### **General coverage provisions**

This section explains the **deductible**, **maximum out-of-pocket limit** and limitations listed in this schedule.

#### **Deductible provisions**

The **deductible** may not apply to some **covered services**. You still pay the **copayment** or **payment percentage**, if any, for these **covered services**.

#### Individual deductible

You pay for **covered services** each year before the plan begins to pay. This individual **deductible** applies separately to you and each covered dependent. After the amount paid reaches the individual **deductible**, this plan starts to pay for **covered services** for the rest of the year.

#### Family deductible

You pay for **covered services** each year before the plan begins to pay. After the amount paid for **covered services** reaches this family **deductible**, this plan starts to pay for **covered services** for the rest of the year. To satisfy this family **deductible** for the rest of the year, the combined **covered services** that you and each of your covered dependents incur toward the individual **deductible** must reach this family **deductible** in a year. When this happens in a year, the individual **deductibles** for you and your covered dependents are met for the rest of the year.

#### Copayment

This is the dollar amount you pay for **covered services**. In most plans, you pay this after you meet your **deductible** limit.

#### **Payment Percentage**

This is the percentage of the bill you pay after you meet your **deductible**.

#### Maximum out-of-pocket limit

The maximum out-of-pocket limit is the most you will pay per year in copayments, payment percentage and deductible, if any, for covered services. Covered services that are subject to the maximum out-of-pocket limit include those provided under the medical plan and the outpatient prescription drug plan.

#### Individual maximum out-of-pocket limit

- This plan may have an individual and family **maximum out-of-pocket limit**. As to the individual **maximum out-of-pocket limit**, each of you must meet your **maximum out-of-pocket limit** separately.
- After you or your covered dependents meet the individual maximum out-of-pocket limit, this plan will
  pay 100% of the eligible charge for covered services that would apply toward the limit for the rest of the
  year for that person.

#### Family maximum out-of-pocket limit

After you or your covered dependents meet the family **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that would apply toward the limit for the remainder of the year for all covered family members. The family **maximum out-of-pocket limit** is a cumulative **maximum out-of-pocket limit** for all family members.

To satisfy this **maximum out-of-pocket limit** for the rest of the year, the following must happen:

- The family maximum out-of-pocket limit is met by a combination of family members
- No one person within a family will contribute more than the individual maximum out-of-pocket limit amount in a year

If the **maximum out-of-pocket limit** does not apply to a **covered service**, your cost share for that service will not count toward satisfying the **maximum out-of-pocket limit** amount.

Certain costs that you have do not apply toward the maximum out-of-pocket limit. These include:

- All costs for non-covered services which are identified in the booklet and the schedule
- Costs for non-urgent use of an urgent care provider

#### Your financial responsibility and decisions regarding benefits

We base your financial responsibility for the cost of **covered services** on when the service or supply is provided, not when payment is made. Benefits will be pro-rated to account for treatment or portions of **stays** that occur in more than one year. Decisions regarding when benefits are covered are subject to the terms and conditions of the booklet.

## Prescription drug – outpatient maximum out-of-pocket limit provisions

**Covered services** that are subject to the **maximum out-of-pocket limit** include **covered services** provided under the medical plan and the **prescription** drug plan.

The maximum out-of-pocket limit is the most you will pay per year in copayments, payment percentage and deductible, if any, for covered services. This plan may have an individual and family maximum out-of-pocket limit.

# **Covered services**

# Acupuncture

Description	In-network
Acupuncture	80% per visit after <b>deductible</b>

# **Ambulance services**

Description	In-network
<b>Emergency services</b>	80% per trip after <b>deductible</b>
Non-emergency services	Not covered
ground, air, or water	
ambulance	

# **Applied behavior analysis**

Description	In-network
Applied behavior analysis	Covered based on type of service and where it is received

# Autism spectrum disorder

Description	In-network
Diagnosis and testing	Covered based on type of service and where it is received
Treatment	Covered based on type of service and where it is received
Occupational (OT), physical (PT) and speech (ST) therapy for autism spectrum disorder	Covered based on type of service and where it is received

# **Behavioral health**

### Mental health treatment

Coverage provided is the same as for any other illness

Description	In-network
Inpatient services-room and board	80% per admission after <b>deductible</b>
including residential treatment facility	
Other inpatient services and supplies Other residential	80% per admission after <b>deductible</b>
treatment facility services and supplies	

Description	In-network
Outpatient office visit to	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies
a <b>physician</b> or	
behavioral health	
provider	
Physician or behavioral	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies
health provider	
telemedicine	
consultation	
Outpatient mental	Covered based on type of service and <b>provider</b> from which it is received
health disorders	
telemedicine cognitive	
therapy consultations by	
a <b>physician</b> or	
behavioral health	
provider	

Description	In-network
Other outpatient services including:	80% per visit after <b>deductible</b>
The cost share doesn't apply to in-network peer counseling support services	

Description	In-network
Telemedicine provider	Covered based on type of service and <b>provider</b> from which it is received
mental health disorders	
consultation	
Telemedicine cognitive	Covered based on type of service and <b>provider</b> from which it is received
therapy mental health	
disorders consultation	
by a <b>telemedicine</b>	
provider	

# **Substance related disorders treatment**

Includes detoxification, rehabilitation and residential treatment facility

Coverage provided is the same as for any other illness

Description	In-network
Inpatient services-room	80% per admission after <b>deductible</b>
and board during a	
hospital stay	
Other inpatient services	80% per admission after <b>deductible</b>
and supplies during a	
hospital stay	

Description	In-network
Outpatient office visit to	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies
a <b>physician</b> or	
behavioral health	
provider	
Physician or behavioral	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies
health provider	
telemedicine	
consultation	
Outpatient telemedicine	Covered based on type of service and <b>provider</b> from which it is received
cognitive therapy	
consultations by a	
physician or behavioral	
health provider	

Description	In-network
Other outpatient services including:	80% per visit after <b>deductible</b>
The cost share doesn't apply to in-network peer counseling support services	

Description	In-network
Telemedicine provider	Covered based on type of service and <b>provider</b> from which it is received
substance related	
disorders consultation	
Telemedicine cognitive	Covered based on type of service and <b>provider</b> from which it is received
therapy substance	
related disorders	
consultation by a	
telemedicine provider	

# **Clinical trials**

Description	In-network
Experimental or	Covered based on type of service and where it is received
investigational therapies	
Routine patient costs	Covered based on type of service and where it is received

# **Durable medical equipment (DME)**

Description	In-network
DME	80% per item after <b>deductible</b>

#### **Emergency services**

Description	In-network	Out-of-network
Emergency room	80% per visit after <b>deductible</b>	Paid same as in-network

Non-emergency care in	80% per visit after <b>deductible</b>	Not covered
a <b>hospital</b> emergency		
room		

Emergency services important note: Out-of-network providers do not have a contract with us. However, for out of network emergencies the federal No Surprises Act applies. If the provider bills you for an amount above your cost share, you are not responsible for payment of that amount. You should send the bill to the address on your ID card and we will resolve any payment issue with the provider. Make sure the member ID is on the bill. If you are admitted to the hospital for an inpatient stay right after you visit the emergency room, you will not pay your emergency room cost share if you have one. You will pay the inpatient hospital cost share, if any.

### **Habilitation therapy services**

Outpatient physical (PT), occupational (OT) therapies

Description	In-network
PT, OT therapies	Covered based on type of service and where it is received

#### Outpatient speech therapy (ST)

Description	In-network
ST therapy	Covered based on type of service and where it is received

### **Hearing aids**

Description	In-network
Hearing aids	80% per item after <b>deductible</b>
Limit	\$2,000 every 3 years

### **Hearing exams**

Description	In-network
Hearing exams	Covered based on type of service and where it is received

#### Home health care

A visit is a period of 4 hours or less

Description	In-network
Home health care	80% per visit after <b>deductible</b>

Visit limit per year	40

#### Home health care important note:

Intermittent visits are periodic and recurring visits that skilled nurses make to ensure your proper care. The intermittent requirement may be waived to allow for coverage for up to 12 hours with a daily maximum of 3 visits

## **Hospice care**

Description	In-network
Inpatient services -	80% after <b>deductible</b>
room and board	

Other inpatient services	80% per admission after <b>deductible</b>
and supplies	

Description	In-network
Outpatient services	80% per visit after <b>deductible</b>

Limit per lifetime	unlimited
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#### **Hospice important note:**

This includes part-time or infrequent nursing care by an R.N. or L.P.N. to care for you up to 8 hours a day. It also includes part-time or infrequent home health aide services to care for you up to 8 hours a day.

# **Hospital care**

Description	In-network
Inpatient services -	80% after <b>deductible</b>
room and board	

Description	In-network
Other inpatient services	80% per admission after <b>deductible</b>
and supplies	

# Infertility services

### **Basic infertility**

Description	In-network
Treatment of basic	Covered based on type of service and where it is received
infertility	

### Maternity and related newborn care

Includes complications

Description	In-network
Inpatient services –	80% per admission after <b>deductible</b>
room and board	
Other inpatient services	80% per admission after <b>deductible</b>
and supplies	
Services performed in	80% per visit after <b>deductible</b>
physician or specialist	
office or a facility	
Other services and	80% per visit after <b>deductible</b>
supplies	

### Maternity and related newborn care important note:

Any cost share collected applies only to the delivery and postpartum care services provided by an OB, GYN or OB/GYN. Review the *Maternity* section of the booklet. It will give you more information about coverage for maternity care under this plan.

**Obesity surgery** 

Description	In-network
Inpatient services –	50% per admission after <b>deductible</b>
room and board	
Other inpatient services	50% per admission after <b>deductible</b>
and supplies	

Description	In-network
Outpatient services	50% per visit after <b>deductible</b>

Limit per lifetime -	\$20,000
inpatient and outpatient	
combined	

# Oral and maxillofacial treatment (mouth, jaws and teeth)

Description	In-network
Treatment of mouth,	Covered based on type of service and where it is received
jaws and teeth	

#### **Outpatient surgery**

Description	In-network
At <b>hospital</b> outpatient	80% per visit after <b>deductible</b>
department	
At facility that is not a	80% per visit after <b>deductible</b>
hospital	
At the <b>physician</b> office	Covered based on type of service and where it is received

# Physician and specialist services

# Physician services-general or family practitioner

Including surgical services

Description	In-network
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Physician office hours (not-surgical, not preventive)	\$25 then the plan pays 100% per visit, no <b>deductible</b> applies
Physician surgical	\$25 then the plan pays 100% per visit, no <b>deductible</b> applies
services	

Description	In-network
Physician visit during	80% per visit after <b>deductible</b>
inpatient <b>stay</b>	

Description	In-network
Physician telemedicine	\$25 then the plan pays 100% per visit, no <b>deductible</b> applies
consultation	

Description	In-network
Telemedicine provider consultation	Covered based on type of service and <b>provider</b> from which it is received
Basic medical services	

# Specialist

Description	In-network
Specialist office hours	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies
(not surgical, not	
preventive)	
Specialist surgical	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies
services	

Description	In-network
Specialist telemedicine	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies
consultation	

# All other services not shown above

Description	In-network
All other services	80% per visit after <b>deductible</b>

# **Preventive care**

Description	In-network
Preventive care services	100% per visit, no <b>deductible</b> applies
Breast feeding	
counseling and support	100% per visit, no <b>deductible</b> applies
Breast feeding	6 visits in a group or individual setting
counseling and support	o visits in a group or individual setting
limit	Visits that exceed the limit are covered under the <b>physician</b> services office visit
Breast pump,	100%, no <b>deductible</b> applies
accessories and supplies	10070, no deductione applies
Breast pump,	Electric pump: 1 every 12 months
accessories and supplies	License parript 2 every 12 months
limit	Manual pump: 1 per pregnancy
	The state of the s
	Pump supplies and accessories: 1 purchase per pregnancy if not eligible to
	purchase a new pump
Breast pump waiting	Electric pump: 12 months to replace an existing electric pump
period	
Counseling for alcohol or	100% per visit, no <b>deductible</b> applies
drug misuse	
Counseling for alcohol or	5 visits/12 months
drug misuse visit limit	
Counseling for obesity,	100% per visit, no <b>deductible</b> applies
healthy diet	
Counseling for obesity,	Age 22 and older: 26 visits per 12 months, of which up to 10 visits may be used for
healthy diet visit limit	healthy diet counseling.
Counseling for sexually	100% per visit, no <b>deductible</b> applies
transmitted infection	_
Counseling for sexually	2 visits/12 months
transmitted infection	
visit limit	
Counseling for tobacco	100% per visit, no <b>deductible</b> applies
cessation	0.1111/40
Counseling for tobacco	8 visits/12 months
cessation visit limit	100% per visit no deductible applies
Family planning services (female contraception	100% per visit, no <b>deductible</b> applies
counseling)	
Family planning services	Contraceptive counseling limited to 2 visits/12 months in a group or individual
(female contraception	setting
counseling) limit	
Immunizations	100%, no <b>deductible</b> applies
Immunizations limit	Subject to any age limits provided for in the comprehensive guidelines supported
	by the Advisory Committee on Immunization Practices of the Centers for Disease
	Control and Prevention
	For details, contact your <b>physician</b>
Generic preventive care	100%, no deductible applies
female contraceptives	
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	limit	supported by the Health Resources and Services Administration

### **Prosthetic devices**

Description	In-network
Prosthetic devices	80% per item after <b>deductible</b>

# **Reconstructive surgery and supplies**

Including breast surgery

Description	In-network
Surgery and supplies	Covered based on type of service and where it is received

#### **Short-term rehabilitation services**

A visit is equal to no more than 1 hour of therapy.

#### Cardiac rehabilitation

Description	In-network
Cardiac rehabilitation	Covered based on type of service and where it is received

# **Pulmonary Rehabilitation**

Description	In-network
Pulmonary rehabilitation	Covered based on type of service and where it is received

# **Cognitive Rehabilitation**

Description	In-network
Cognitive Rehabilitation	Covered based on type of service and where it is received

### Physical and occupational therapies

Description	In-network
	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies

## Speech therapy (ST)

Description	In-network
	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies

# **Spinal Manipulation**

Description	In-network
	\$50 then the plan pays 100% per visit, no <b>deductible</b> applies

Visit limit per year	20

# **Skilled nursing facility**

Description	In-network
Inpatient services -	80% per admission after <b>deductible</b>
room and board	
Other inpatient services	80% per admission after <b>deductible</b>
and supplies	

Day limit per year	60

# Tests, images and labs - outpatient

**Diagnostic complex imaging services** 

Description	In-network
	80% per visit after <b>deductible</b>

# Diagnostic lab work

Description	In-network
Services performed by	100% per visit, no <b>deductible</b> applies
Quest Lab	
Service performed by	80% per visit after <b>deductible</b>
any other lab facility	

# Diagnostic x-ray and other radiological services

Description	In-network
	80% per visit after <b>deductible</b>

# **Therapies**

## Chemotherapy

Description	In-network
Chemotherapy services	Covered based on type of service and where it is received

# Gene-based, cellular and other innovative therapies (GCIT)

Description	In-network (GCIT-designated	Out-of-network
	facility/provider)	(Including <b>providers</b> who are otherwise part of Aetna's network but are not GCIT-designated facilities/ <b>providers</b> )
Services and supplies	Covered based on type of service and where it is received	Not covered
Gene therapy products, prescription drugs	80% after <b>deductible</b>	Not covered

# Infusion therapy

### **Outpatient services**

Description	In-network
In <b>physician</b> office	80% per visit after <b>deductible</b>
At an infusion location	Covered based on type of service and where it is received
In the home	80% per visit after <b>deductible</b>
At <b>hospital</b> outpatient	80% per visit after <b>deductible</b>
department	
At facility that is not a	80% per visit after <b>deductible</b>
hospital	

# **Radiation therapy**

Description	In-network
Radiation therapy	Covered based on type of service and where it is received

# **Respiratory therapy**

Description	In-network
Respiratory therapy	Covered based on type of service and where it is received

# **Transplant services**

Description	In-network (IOE facility)
Inpatient services and	80% per transplant after <b>deductible</b>
supplies	
Physician services	Covered based on type of service and where it is received

## **Urgent care services**

At a freestanding facility or **provider** that is not a **hospital** 

A separate urgent care cost share will apply for each visit to an urgent care facility or **provider** 

Description	In-network
Urgent care facility	100% per visit, no <b>deductible</b> applies

Non-urgent use of an	Not covered
urgent care facility or	
provider	

#### Walk-in clinic

Not all preventive care services are available at a **walk-in clinic**. All services are available from a network **physician**.

Description	In-network
Non-emergency services	\$25 then the plan pays 100% per visit, no <b>deductible</b> applies
Preventive care	100% per visit, no <b>deductible</b> applies
immunizations	
Preventive care	Subject to any age and frequency limits provided for in the comprehensive
immunization limits	guidelines supported by the Advisory Committee on Immunization Practices of
	the Centers for Disease Control and Prevention
	For details, contact your <b>physician</b>
Preventive screening and	100% per visit, no <b>deductible</b> applies
counseling services	
Preventive screening and	See the <i>Preventive care</i> section of the schedule
counseling limits	