

## Visitor Policy

The ADA requires ACT to offer Spec-Trans service to all visitors who present one of the following documents to prove eligibility:

- Documentation from another transit agency of eligibility, such as a determination letter or ID card.
- A certification by the individual of non-Amarillo residency and a personal statement that they are unable to use fixed route transit when their disability is evident , such as in a wheelchair or use of other mobility device or prosthesis).
- A certification by the individual of non-Amarillo residency and if the disability is not evident (i.e. cardiac or developmental disability), a statement from a medical professional or service agency of a disability.

The law further requires service to a visitor be available for any combination of 21 days during any 365-day period beginning with the visitor's first use of the service during such 365-day period. Amarillo residents who are eligible for Spec-Trans may take advantage of this when traveling to a location that offers fixed route bus service.