

MINUTES
EMERGENCY CARE ADVISORY BOARD
FEBRUARY 16, 2011, 4:30 P.M.
AMARILLO CITY HALL
509 S.E. SEVENTH AVENUE
CITY COMMISSION CHAMBER

Members

Dr. Brian Eades	Amarillo City Commission
Dr. Brian Barkley	Baptist St. Anthony's Health System
Chuck Speed	Amarillo Hospital District
Robert Saunders	American Medical Response, Inc.
Steve Ross	Fire Chief

Also Present

Dr. David French	Medical Director
Monty Owens	APD Deputy Chief
Bill Risner	Fire Captain
Eric Glenn	AMS
Lt. Eric Bohannon	APD
Chief Robert Taylor	APD
Brian Ainsworth	APD
Blair Harris	Management Analyst
Frances Hibbs	Assistant City Secretary

ITEM 1: Dr. Eades called the meeting to order and welcomed everyone in attendance.

ITEM 2: Approval of the minutes for the meeting held on November 17, 2010. Motion was made, seconded and unanimously carried, to approve the minutes.

ITEM 3: PowerPoint presentation by Blair Harris on AMR's November, December 2010 and January 2011 Response Times.

November 2010 had 1,959 calls. Of those 400 were Priority 1 calls and 1,153 were Priority 2 and 3 calls. Transfers from one medical facility to another totaled 277. The Overall Response Time Standards were compliant for Priority 1 – 91.8% of the time and for Priority 2 and 3 – 95.5% of the time. There were also 127 Priority 4, 139 Priority 5, 6 Priority 6, and 5 Priority 7 transfer calls.

December 2010 received 2,034 calls. Of those 408 were Priority 1 calls and 1,160 were Priority 2 and 3 calls. Transfers from one medical facility to another totaled 352. The Overall Response Time Standards were compliant for Priority 1 – 94.4% of the time and for Priority 2 and 3 – 96.4% of the time. There were also 167 Priority 4, 177 Priority 5, 8 and Priority 6 transfer calls.

January 2011 received 2,151 calls. Of those 488 were Priority 1 calls and 1,201 were Priority 2 and 3 calls. Transfers from one medical facility to another totaled 339. The Overall Response Time Standards were compliant for Priority 1 – 93.2% of the time and for Priority 2 and 3 – 95.3% of the time. There were also 163 Priority 4, 169 Priority 5, 4 Priority 6, and 3 Priority 7 transfer calls.

Dr. Eades stated AMR has met all response times. Motion was made, seconded and unanimously carried, to approve the response times.

ITEM 4: A. Year-end review of operations and performance results for AMS, Eric Glenn, AMS:

Response times for 2010:

65% of the calls in 2010 were for Code 3 (lights and sirens)

33% were without lights and sirens

Average call is 6 minutes 51 seconds

Employee Compliance:

Monitors employee compliance program and are reviewed quarterly

Equipment:

Three new ambulances were purchased and along with one BLS Transfer Van

2011 Clinical Studies:

STEMI Feedback and survival rate

Report of survival of cardiac and stroke patients

Standbys:

AMS participated in nonprofit events as Standbys

They have served over 100 community events.

B. Review of Amarillo Fire Department's Advanced Life Support First Response Program and Mass Casualty Response Team, Bill Risner, District Chief of EMS Operations, Amarillo Fire Department:

2010 Review:

Advance Life Support

AFD advanced life support training – Districts 1 and 10 (Airport and Downtown)

Protocols in place

QA/QI Program

Develop EMS Working Group:

Solves minor issues

Complete paramedical class AFD (8 students)

Began two EMT Interim classes (30 students)

Dr. Eades inquired as to the plans for distribution. District Chief Risner stated they would like to have more ride along times to develop their skills and gain experience. Chief Ross stated they would like to place the EMTs according to the priorities with the busiest and longest response times.

Mass Casualty Response Team:

Received grant and have purchased equipment – it is arriving now

Training has begun

By Fall up and running

Chief Ross stated that the mass casualty program augments this plan with joint training.

Tactical Emergency Medical Support:

Fire Department has paramedic with SWAT team

- C. Review of implementation of Tactical Medical Team, Lt. Erick Bohannon, Amarillo Police Department. SWAT calls are usually high risk search warrants and they have an AMS unit standing by in case of an emergency. This plan will be a great asset for the City, Amarillo Police Department and Amarillo Fire Department. SWAT members train a minimum of two days a week. Eventually, APD would train with the TAC medics including with their weapons training in case an emergency arises.
- D. Review of 2010 pre-hospital care operations and progress, and identify goals and concerns for 2011, Dr. David French, Medical Director:

Medical Directors Report Year in Review 2010:

Successes:

- Response times

- Revisiting QI

- Education changes

AFD:

- Intermediate program development

- Education and equipment updates

Dr. French stated that communication goals for the program has been the biggest success.

Upcoming year:

- Intermediate Response Program

- Disaster Preparedness

- Continue to monitor service metrics

Initiatives:

- Tactical and special operations program

- Critical care paramedics

- Event medicine

- Advance practice paramedics and ACOs

- New protocols

- Education program and AC (Accountable Care) partnership

Dr. French stated to improve skills maintenance using resources available.

Tangibles:

Set QI metrics and education objection

Initiative home visits

Advance practice paramedics curriculum

Novel education offering through Amarillo College

Dr. French stated the ultimate goal was to develop a premiere system. Dr. Eades ask if there were some models already in place for home visits. Dr. French stated there were some similar. He also wants to partner with the JO Wyatt Clinic. Dr. Eades suggested they partner with the Texas Tech Pharmacy School. Dr. Barclay stated communication lends itself to innovation. Chief Ross stated the communication has opened our expectations and the bar is being raised. The vision will be contagious and together achievable.

ITEM 5: The next meeting was scheduled for May 18, 2011 at 4:30 pm.

ITEM 6: There being no further business, the meeting was adjourned.

Dr. Brian Eades, Chairman